

1/125

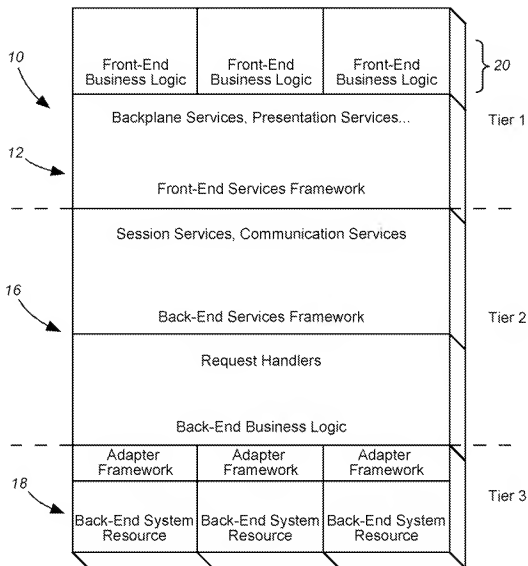


FIG. 1

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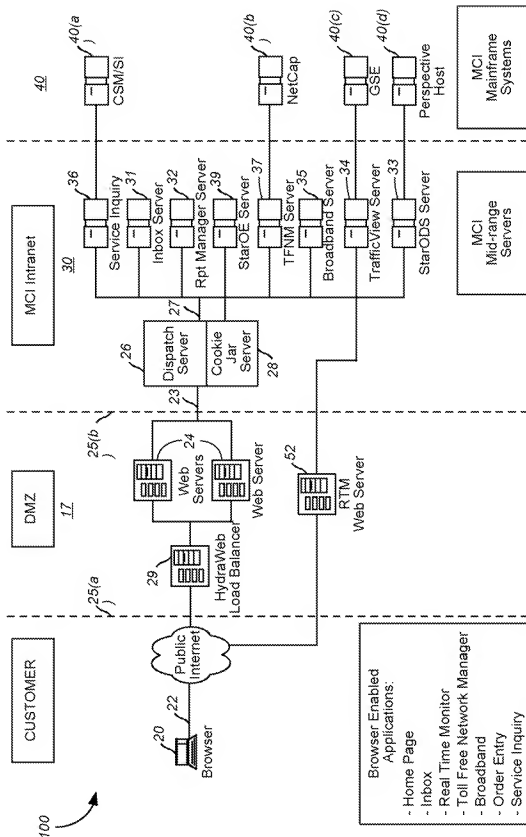


FIG. 2

- Browser Enabled Applications:
- Home Page
 - Inbox
 - Real Time Monitor
 - Toll Free Network Manager
 - Broadband
 - Order Entry
 - Service Inquiry

3/125

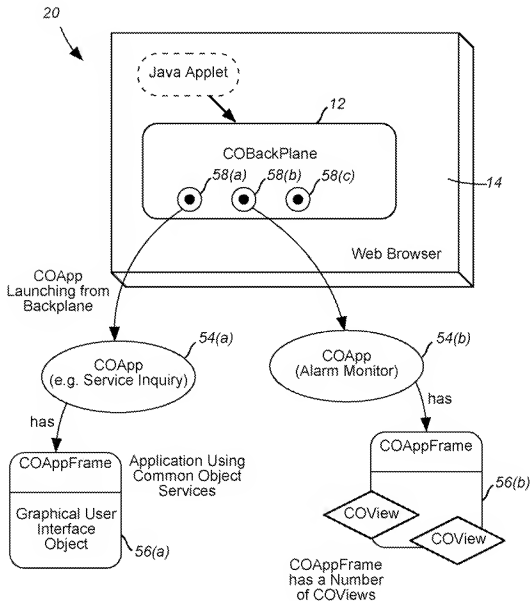


FIG. 3

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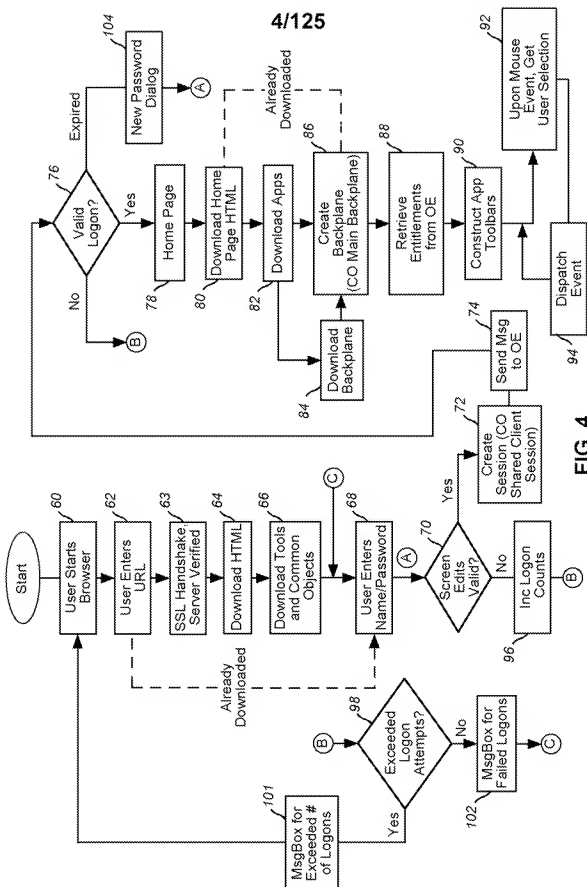


FIG. 4

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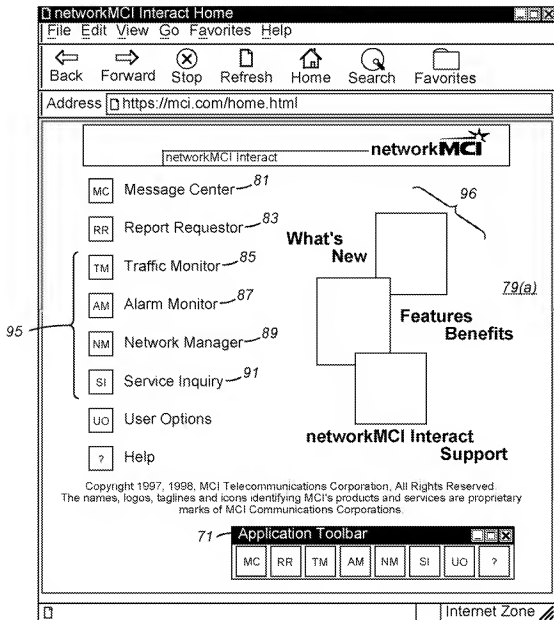


FIG. 5(a)

6/125

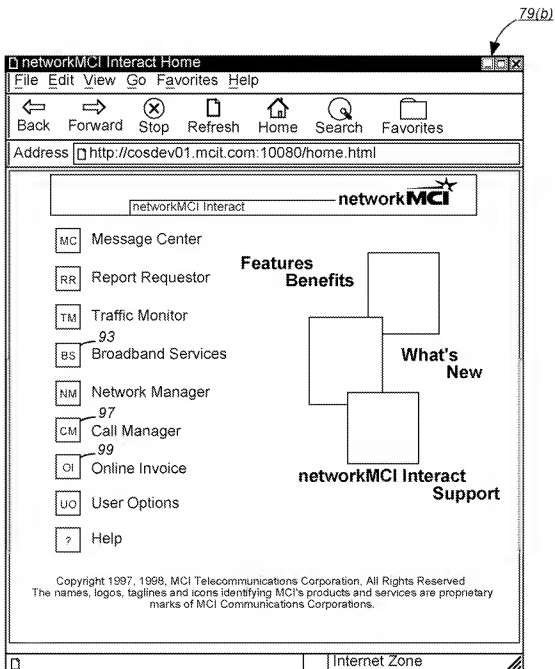
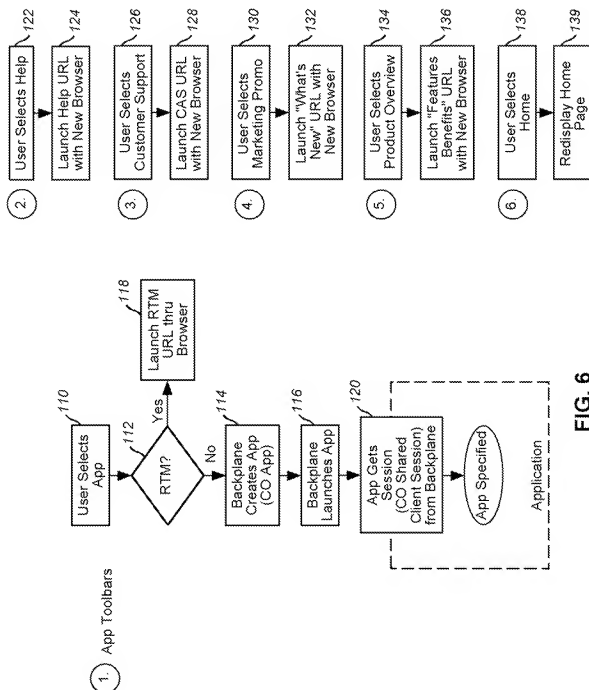


FIG. 5(b)

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8/125

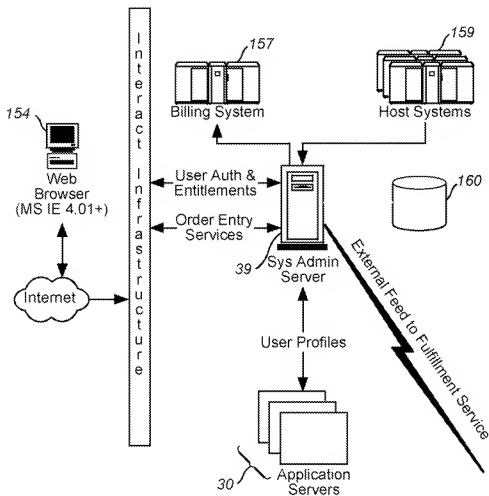
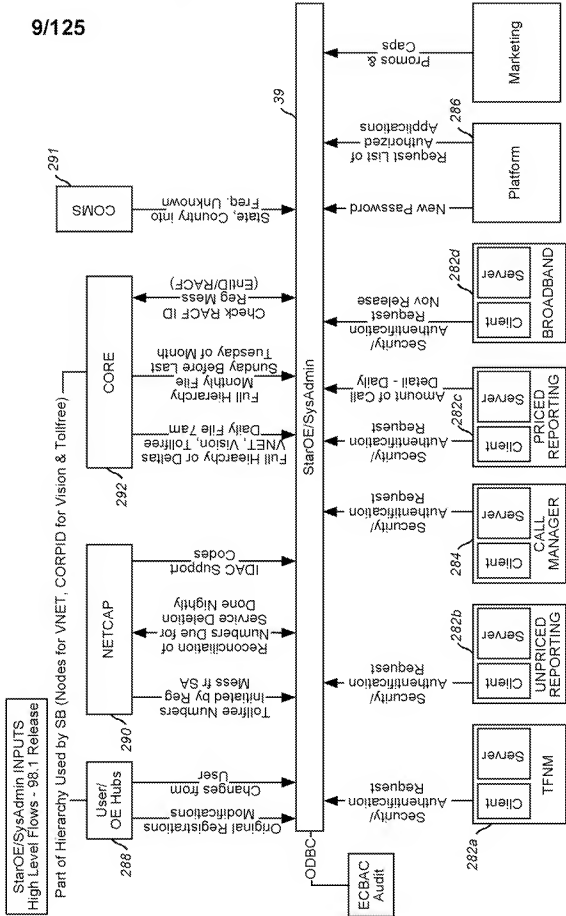


FIG. 7



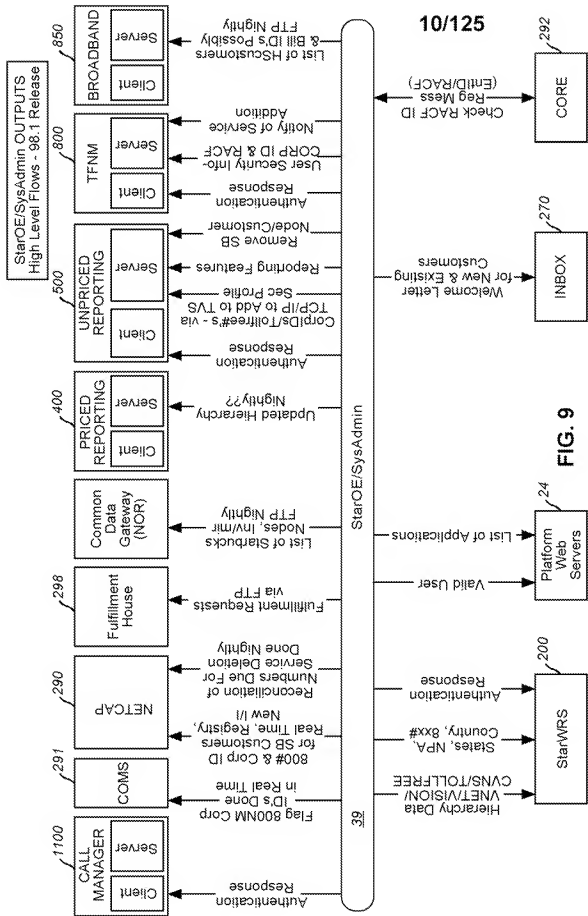


FIG. 9

11/125

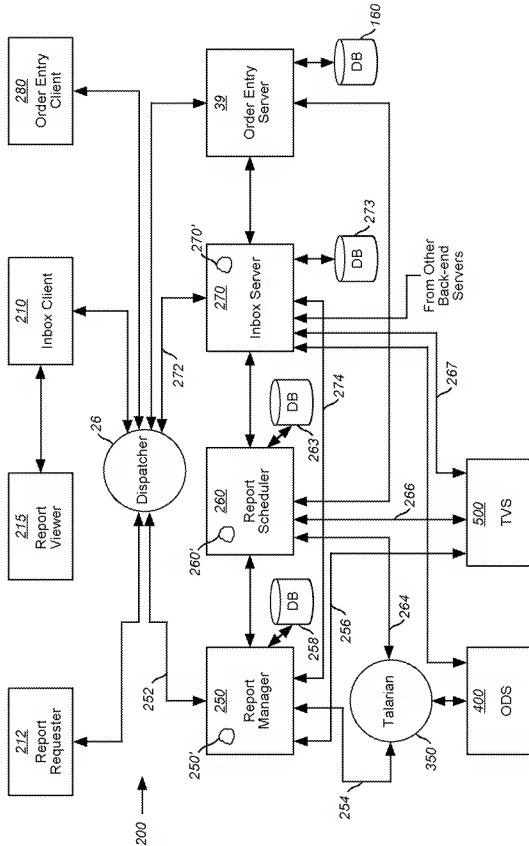


FIG. 10

12/125

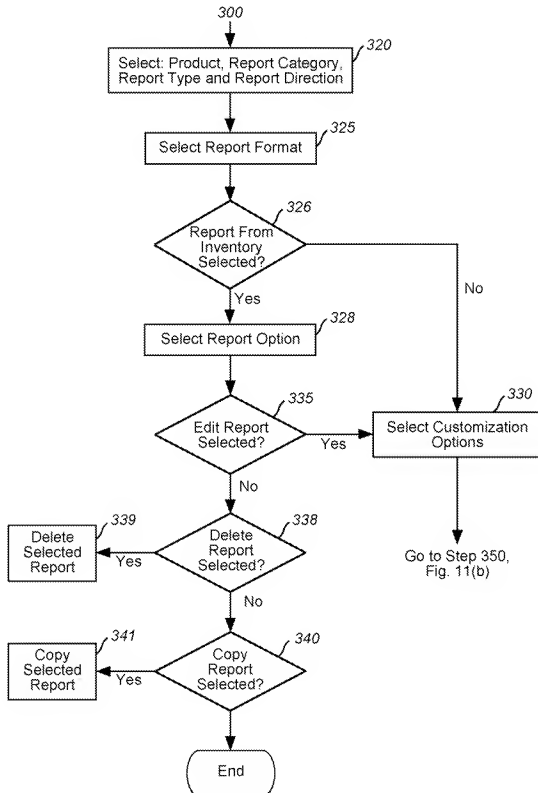
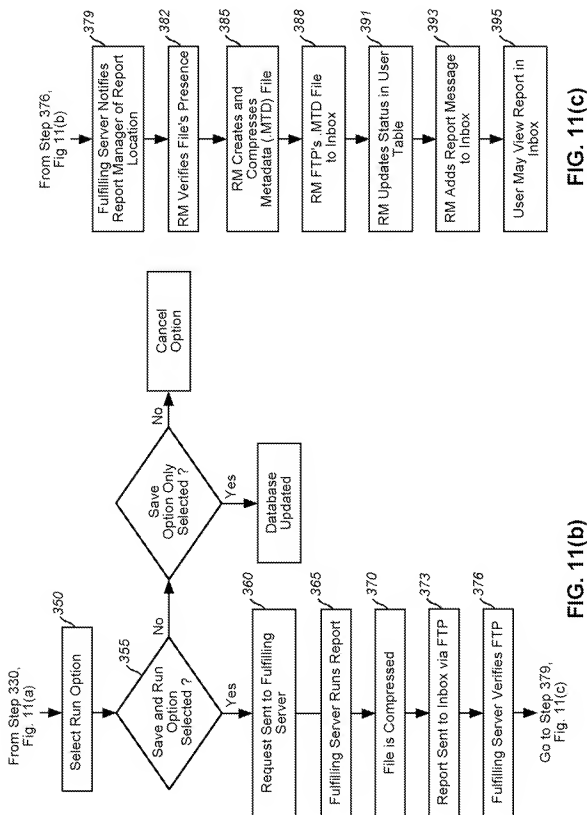


FIG. 11(a)

13/125



14/125

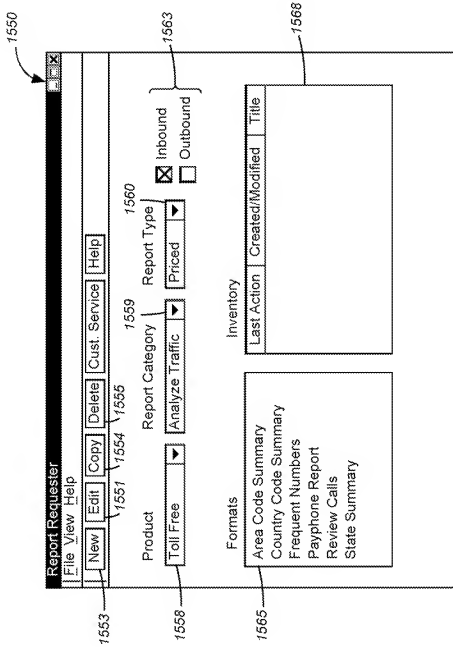


FIG. 12(a)

15/125

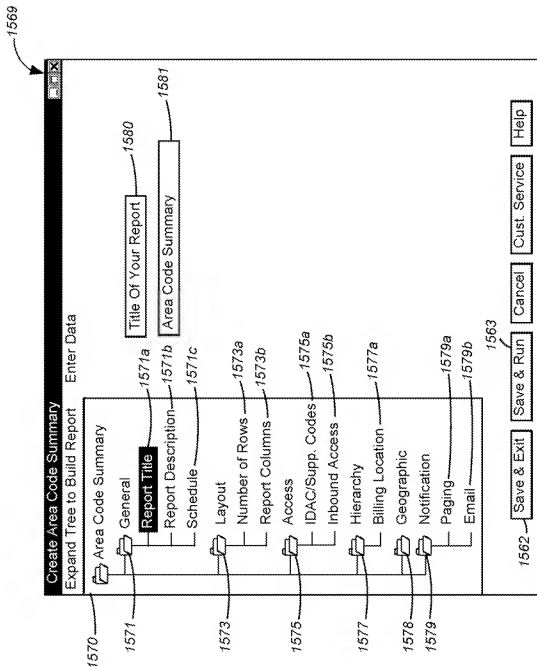


FIG. 12(b)

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1597

1580

1583

1582

1586

1584

1585

1571c

Create Area Code Summary
 Expand Tree to Build Report

Enter Data

Schedule Type

Area Code Summary

General

Report Title

Schedule

Layout

Number of Rows

Report Columns

Access

IDAC/Supp. Codes

Inbound Access

Hierarchy

Billing Location

Geographic

Notification

Paging

Email

Time Zone

US Mountain Time

Recurring ☐ Hourly ☒ Daily ☐ Weekly ☐ Monthly

One Time ☒ Range ☐ Discrete

Start Time

12:00

AM

End Time

12:00

AM

Clear

Add >>

Start Date

00/00/0000

End Date

00/00/0000

Remove Selection

Save & Exit

Save & Run

Cancel

Cust. Service

Help

FIG. 12(c)

17/125

1598

Create Area Code Summary

Expand Tree to Build Report Enter Data 1587 Columns Sorts 1588

Area Code Summary

- General
- Report Title
- Report Description
- Schedule
- Layout
- Number of Rows
- Report Columns**
- Access
- IDAC/Supp. Codes
- Inbound Access
- Hierarchy
- Billing Location
- Geographic
- Notification
- Paging
- Email

Available Columns

Selecting Report Columns

Selected Columns

1589

Orig Area Cd
 Orig State
 Calls
 % Calls
 Minutes
 % Min
 Amount
 % Amt
 Avg Min/Call
 Avg Amt/Call
 Avg Amt/Min

Add> <Remove

Up Down

Orig Area Cd	Orig State	Calls	%Calls	Minutes	%Min	Amount	%Amt	A
one	two	three	four	five				

1590

Save & Exit Save & Run Cancel Cust. Service Help

1573b

FIG. 12(d)

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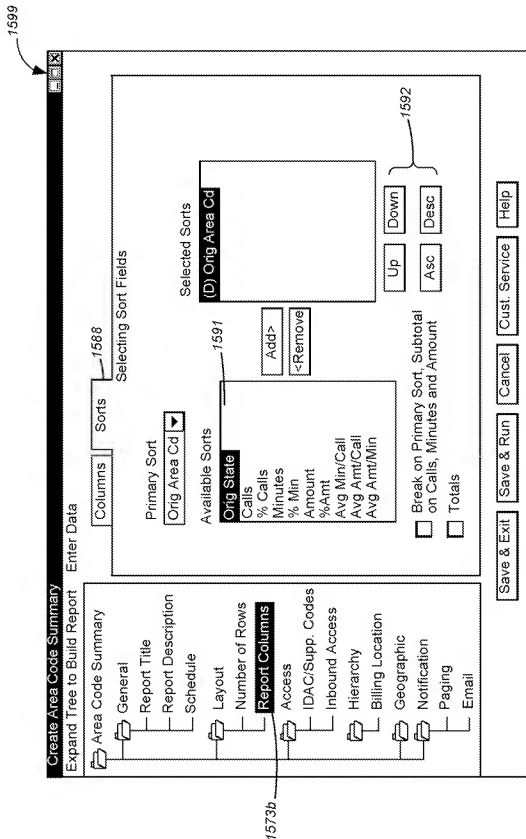


FIG. 12(e)

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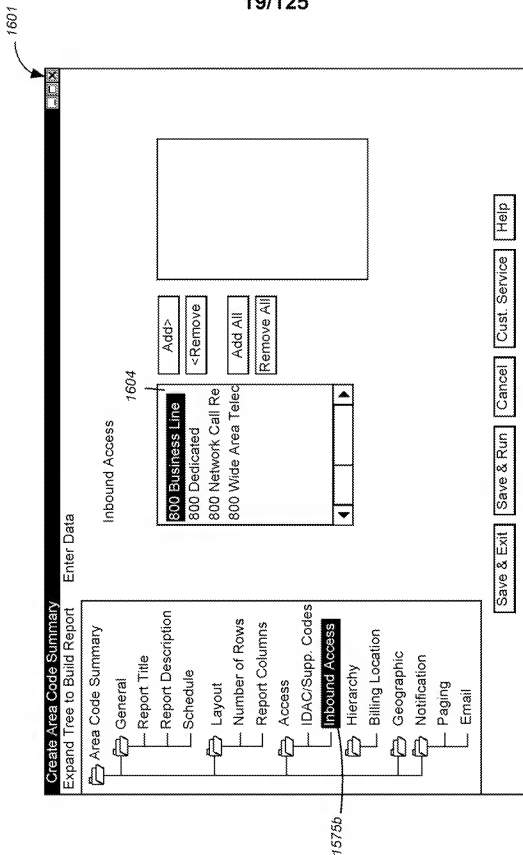


FIG. 12(f)

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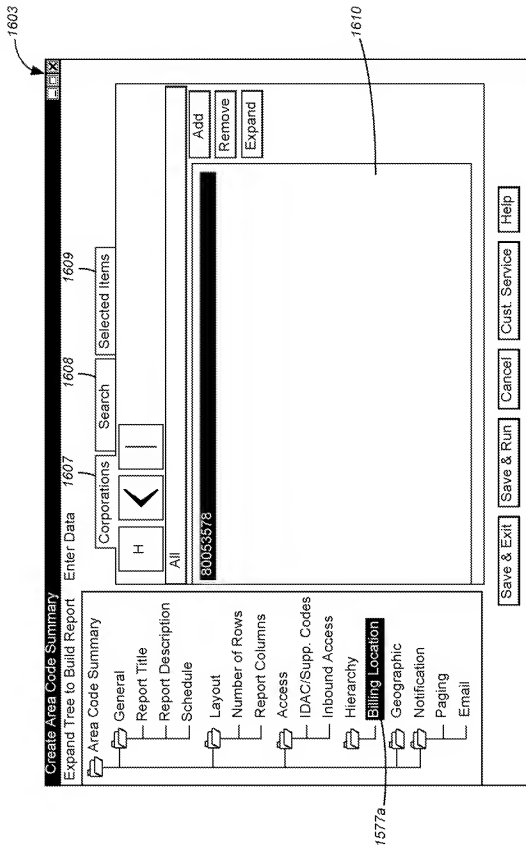
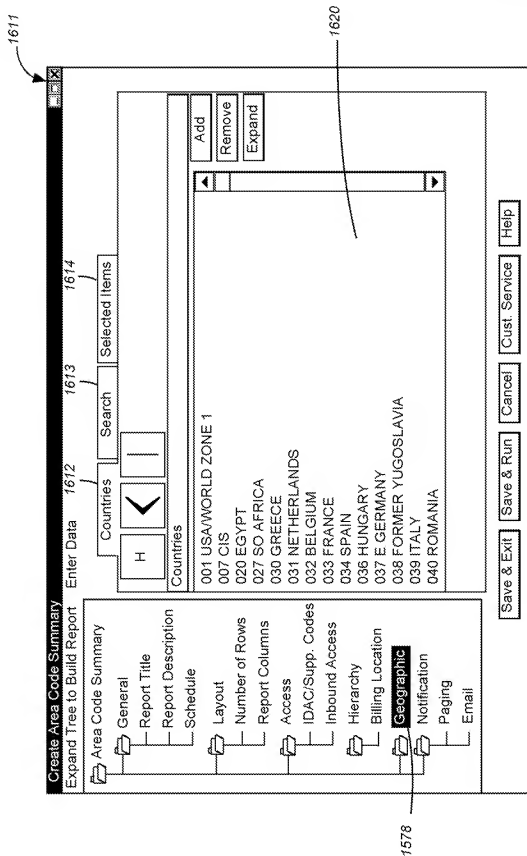


FIG. 12(g)

21/125



22/125

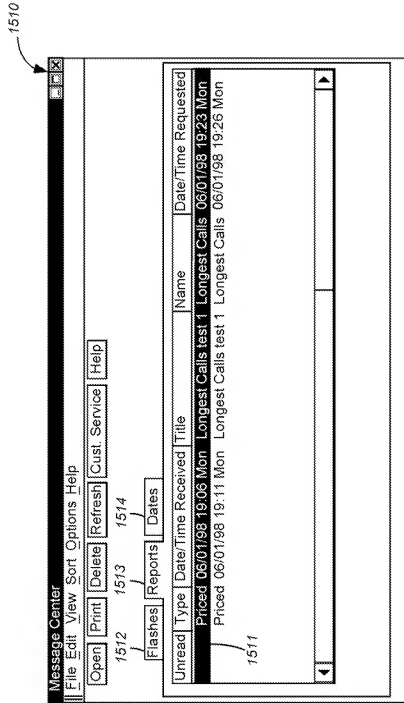


FIG. 13(a)

23/125

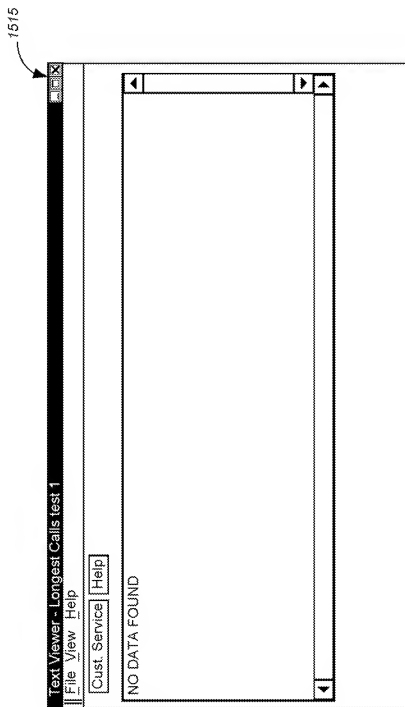


FIG. 13(b)

24/125

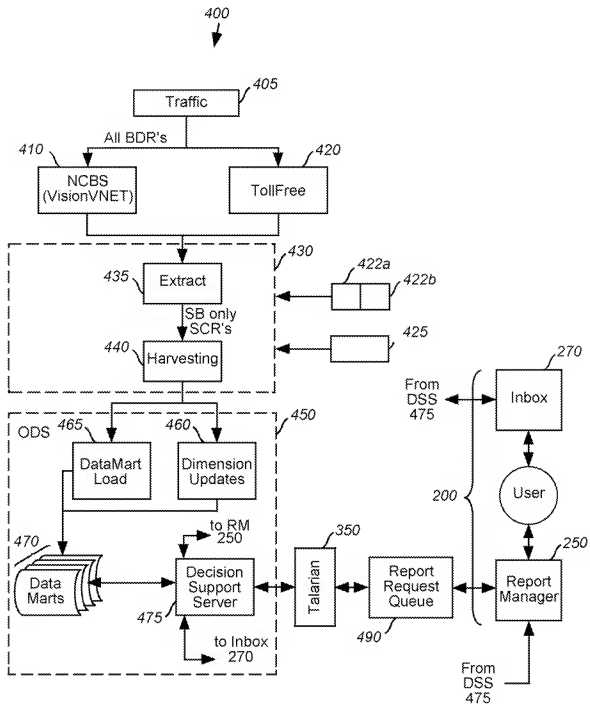


FIG. 14(a)

25/125

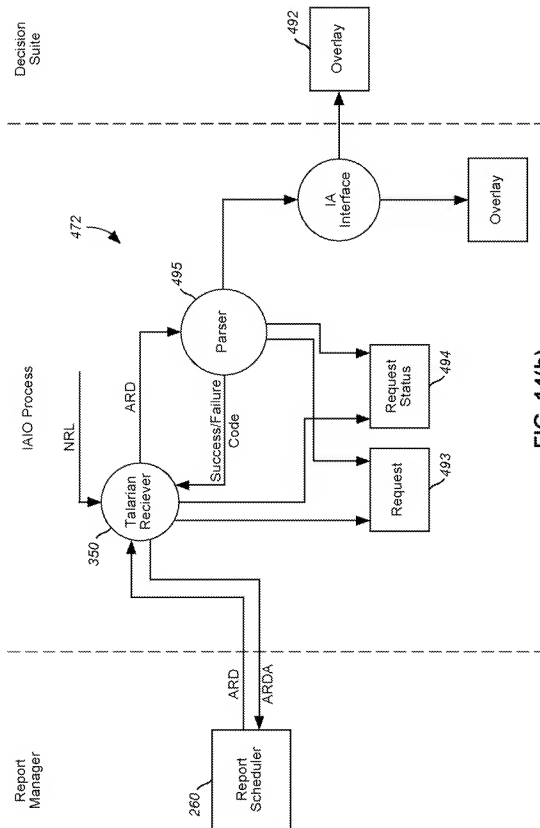


FIG. 14(b)

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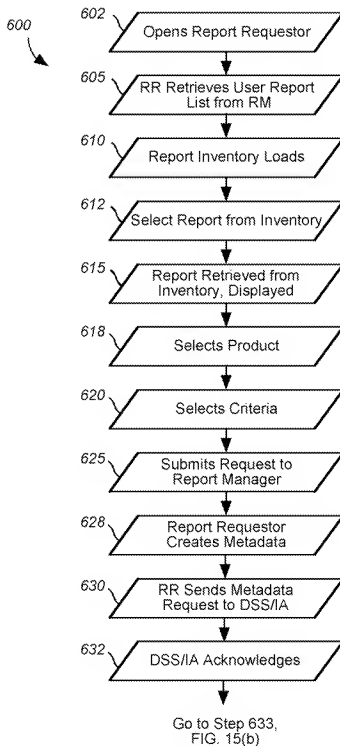


FIG. 15(a)

27/125

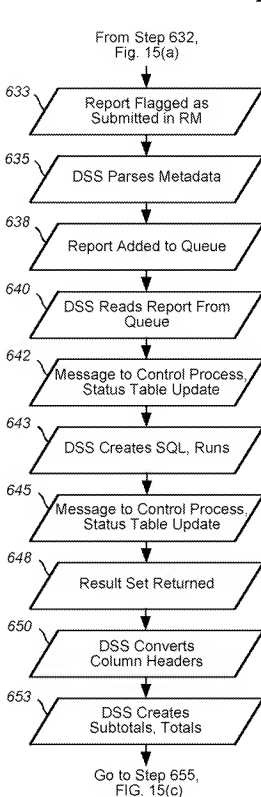


FIG. 15(b)

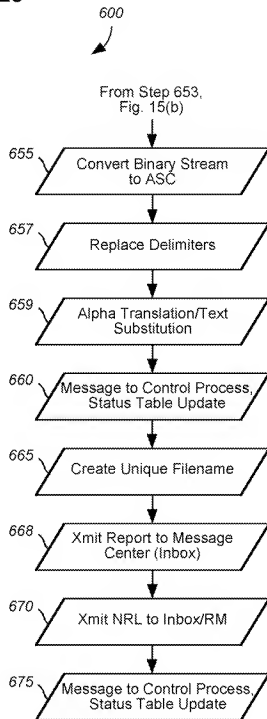


FIG. 15(c)

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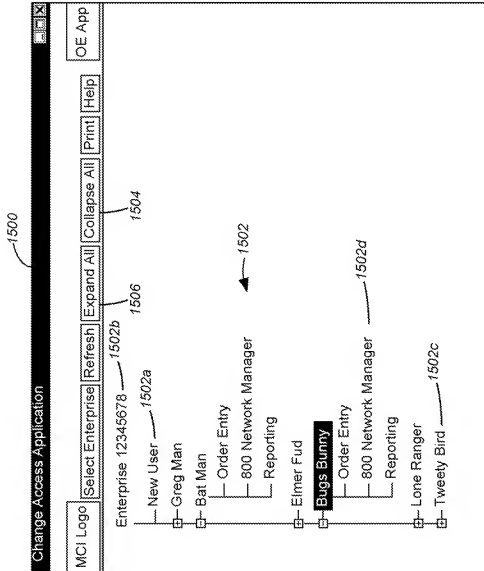


FIG. 16

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1540

Toll Free Report Access

Enterprise 12345678 Allyn Test Enterprise

43215678

99998888

36475873

96871627

98761234

800 454-7384 <UR, UCD>

800 678-8294

800 878-1207 =UR=

800 576-9487

800 574-1243 <UR, UCD>

800 985-4683 <UR, UCD> <inactive>

1542

1544

1546

1548

Toll Free Report Options

☐ Unpriced Reports

☐ Unpriced Call Detail

1541

FIG. 17



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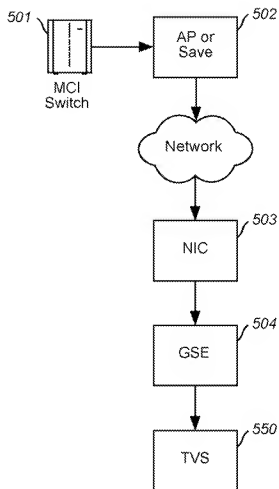


FIG. 19

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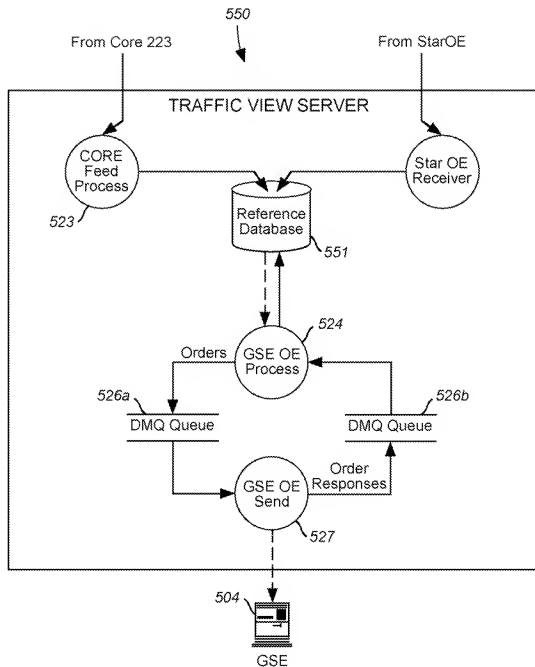


FIG. 20

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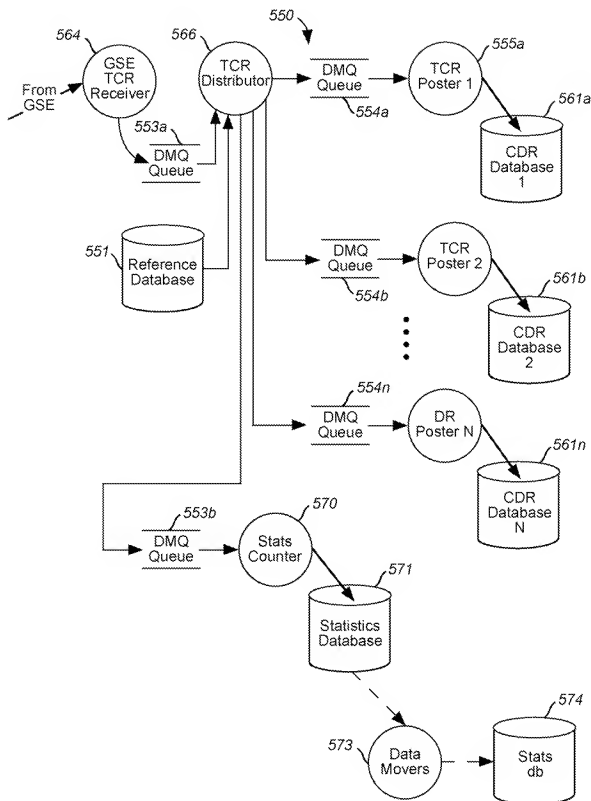


FIG. 21

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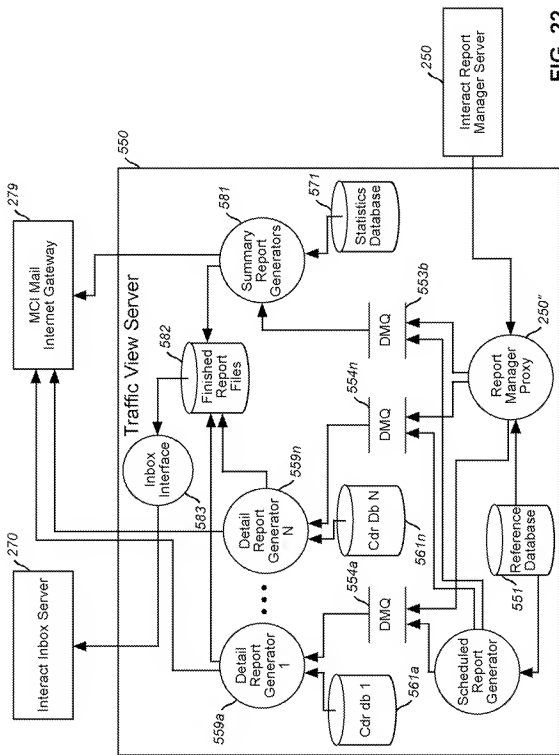
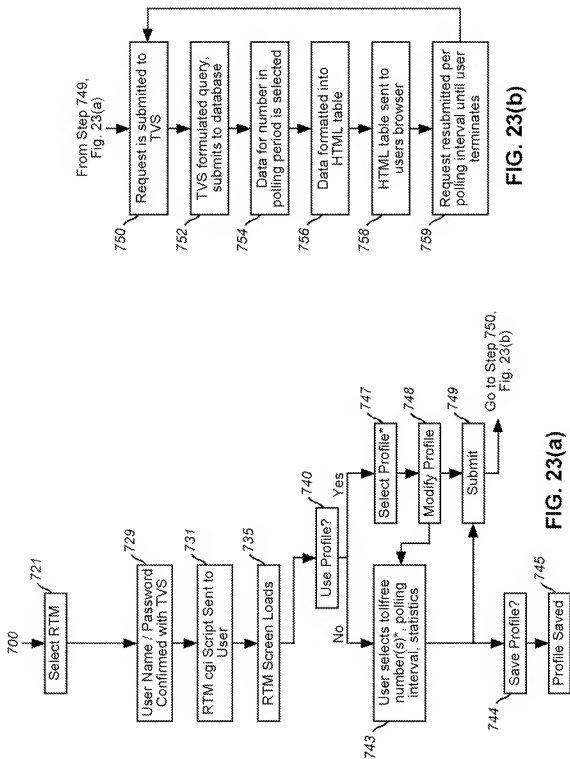


FIG. 22

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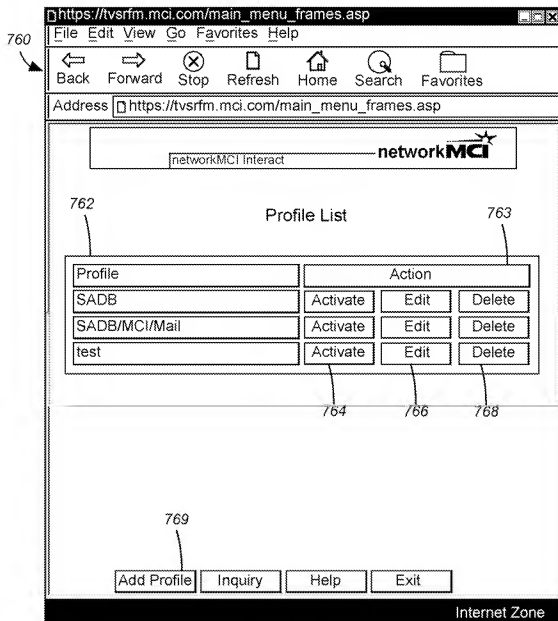


FIG. 23(c)

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770

https://tsvrfm.mci.com/main_menu_frames.asp

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://tsvrfm.mci.com/main_menu_frames.asp

networkMCI Interact networkMCI

Add Profile

772 — Profile Name: Test Profile

774 — Time Zone: (GMT-07:00) Mountain Time (US & CANADA) ▼

776 — Polling Intervals: 1 ▼

Inbound Numbers

Available Numbers		Selected Numbers
800 123-4567	→	775b
800 234-5689	←	
800 345-6789	Add All	
800 456-7890	Reset	

775a

Save Profile Cancel

Add Profile Inquiry Help Exit

Done Internet Zone

FIG. 23(d)

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https://tvsrfm.mci.com/main_menu_frames.asp

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://tvsrfm.mci.com/main_menu_frames.asp

network mci interact

Profile: SADB/MCI/MAIL
 Polling: 1 minute interval- Since 15:31 (MST) 21-Sep-1998 - Current 15:31 (MST) --> 15:33 (MST)

PROFILE	ATTEMPTS	COMPLETES	INCOMPLETE	BLOCKED	NCR	AVERAGE DURATION	TOTAL DURATION
Current: 91	90	1	0	0	0.5	46.2	46.2
Totals: 91	90	1	0	0	0.5	46.2	46.2

8004566245	Current: 85	84	1 <th>0 <th>0 <th>0.5 <th>42.7</th> </th></th></th>	0 <th>0 <th>0.5 <th>42.7</th> </th></th>	0 <th>0.5 <th>42.7</th> </th>	0.5 <th>42.7</th>	42.7
Totals: 85	84	1	0	0	0	0.5	42.7

8005766939	Current: 6	6 <th>0 <th>0 <th>0 <th>0.8 <th>4.5 </th></th></th></th></th>	0 <th>0 <th>0 <th>0.8 <th>4.5 </th></th></th></th>	0 <th>0 <th>0.8 <th>4.5 </th></th></th>	0 <th>0.8 <th>4.5 </th></th>	0.8 <th>4.5 </th>	4.5
Totals: 6	6	0	0	0	0	0.8	4.5

INCOMPLETE	BUSY	ATB	SHORT CALL	DIDNT WAIT	DIDNT ANSWER
Current: 1	0	0	1	0	0
Totals: 1	0	0	1	0	0

8004566245	Current: 1 <th>0 <th>0 <th>1 <th>0 <th>0 </th></th></th></th></th>	0 <th>0 <th>1 <th>0 <th>0 </th></th></th></th>	0 <th>1 <th>0 <th>0 </th></th></th>	1 <th>0 <th>0 </th></th>	0 <th>0 </th>	0
Totals: 1	0	0	1	0	0	0

8005766939	Current: 0 <th>0 <th>0 <th>0 <th>0 <th>0 </th></th></th></th></th>	0 <th>0 <th>0 <th>0 <th>0 </th></th></th></th>	0 <th>0 <th>0 <th>0 </th></th></th>	0 <th>0 <th>0 </th></th>	0 <th>0 </th>	0
Totals: 0	0	0	0	0	0	0

NETWORK	TAILOR CALL	CONGESTION	COVERAGE	ID CODES	PAYPHONE
BLOCKED	0	0	0	0	BLOCKED
Current: 0	0	0	0	0	0
Totals: 0	0	0	0	0	0

9004566245	Current: 0	787	0 <th>0 <th>0 <th>0 </th></th></th>	0 <th>0 <th>0 </th></th>	0 <th>0 </th>	0
Totals: 0	787 <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td>	0	0	0	0	0

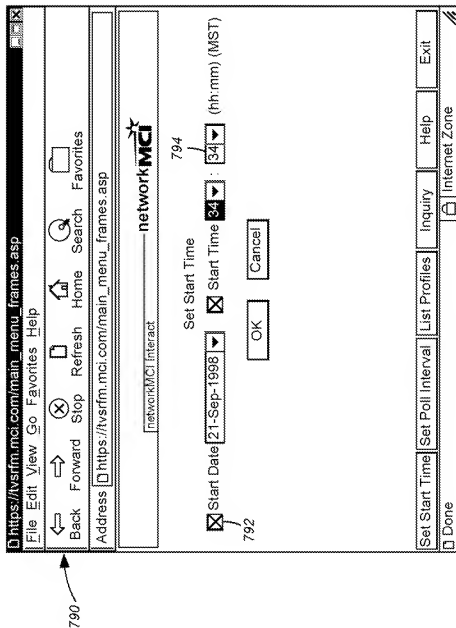
8005766939	Current: 0	0 <th>0 <th>0 <th>0 <th>0 </th></th></th></th>	0 <th>0 <th>0 <th>0 </th></th></th>	0 <th>0 <th>0 </th></th>	0 <th>0 </th>	0
Totals: 0	0	0	0	0	0	0

Set Start Time Set Poll Interval List Profiles Inquiry Help Exit

Done Internet Zone

FIG. 23(e)

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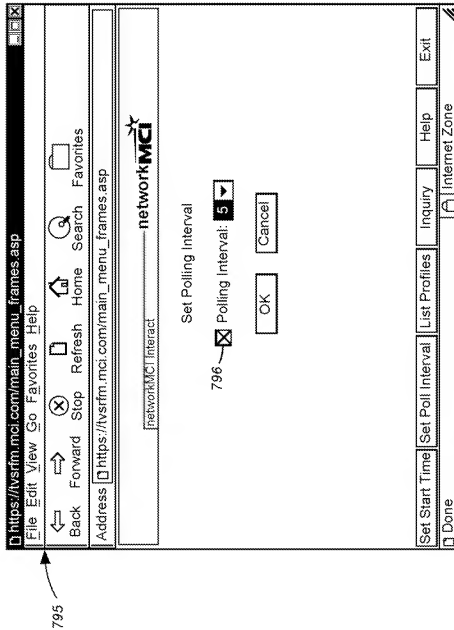


FIG. 23(g)

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https://vsrfm.mci.com/main_menu_frames.asp
 File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites
 Address https://vsrfm.mci.com/main_menu_frames.asp

networkMCI

networkMCI Interact

RTM Inquiry
 762 Profile: SADB/MC/MAIL

☒ Inbound Number: 800-458-7891 ☒ Time Zone: (GMT-07:00) Mountain Time (US & Canada)

☒ Start Date: 20-Sep-1998 ☒ Start Time: 15 : 37

☒ End Date: 21-Sep-1998 ☒ End Time: 15 : 37

☒ Report Size Limit: 100 rows

☒ Call Disposition:

☐ Select All ☐ Ring No Answer ☐ Didn't Wait ☐ Didn't Answer

☐ Answered ☐ Out of Band Blocked ☐ NCS Reject ☐ NCS Blocked

☐ Supp Code Blocked ☐ Network Blocked ☐ Busy ☐ All Trunks Busy

☐ Switch Control Blocked ☐ Range Privilege Failure ☐ Payphone Blocked

☐ Dialed Number Failure

777 Submit Cancel

778

Done Back to Polling List Profiles Help Exit Internet Zone

FIG. 23(h)

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798

https://tvsfm.mci.com/main_menu_frames.asp
File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://tvsfm.mci.com/main_menu_frames.asp

networkMCI

networkMCI Interact networkMCI Interact

21-Sep-1998
Inbound Number: 8004566245
Time Range: 20-Sep-1998 15:30 (EST) -> 21-Sep-1998 15:37 (EST)

Real-Time Inquiry

799

CALLING NUMBER	COUNTRY/STATE	CALL DATE	CONNECT TIME	DURATION	LOCATION	CALL DISP	DNIS DIGITS	OFLW	CDR DETAIL	EVS DETAIL
2112737870	WA	20-SEP-1998	15:30	01:05	N1524897	CORP		0	0	0
2645637800	CA	20-SEP-1998	15:30	00:28	N1324897	CORP		0	0	0
2345637800	GA	20-SEP-1998	15:30	00:28	N0324897	CORP		0	0	0
2356442111	VA	20-SEP-1998	15:30	00:36	N0326897	CORP		0	0	0
4358542111	WY	20-SEP-1998	15:30	00:48	N0387897	CORP		0	0	0
2368539950	NE	20-SEP-1998	15:30	00:45	N0257897	CORP		0	0	0
4366389950	IL	20-SEP-1998	15:30	00:35	N0565797	CORP		0	0	0
7185986634	CO	20-SEP-1998	15:30	00:37	N1215897	CORP		0	0	0
7607310233	HI	20-SEP-1998	15:30	00:26	N0215897	CORP		0	0	0
7207310003	NC	20-SEP-1998	15:30	00:38	N0589797	CORP		0	0	0
7048478312	MA	20-SEP-1998	15:30	00:46	N0155997	CORP		0	0	0
4095944595	OR	20-SEP-1998	15:30	00:43	N0485797	CORP		0	0	0
4195986634	PA	20-SEP-1998	15:30	00:58	N1528797	CORP		0	0	0
	TX	20-SEP-1998	15:30	00:23	N0528797	CORP		0	0	0

791

Back to Polling List Profiles Help Exit

Internet Zone

Done

FIG. 23(i)



FIG. 23(j)

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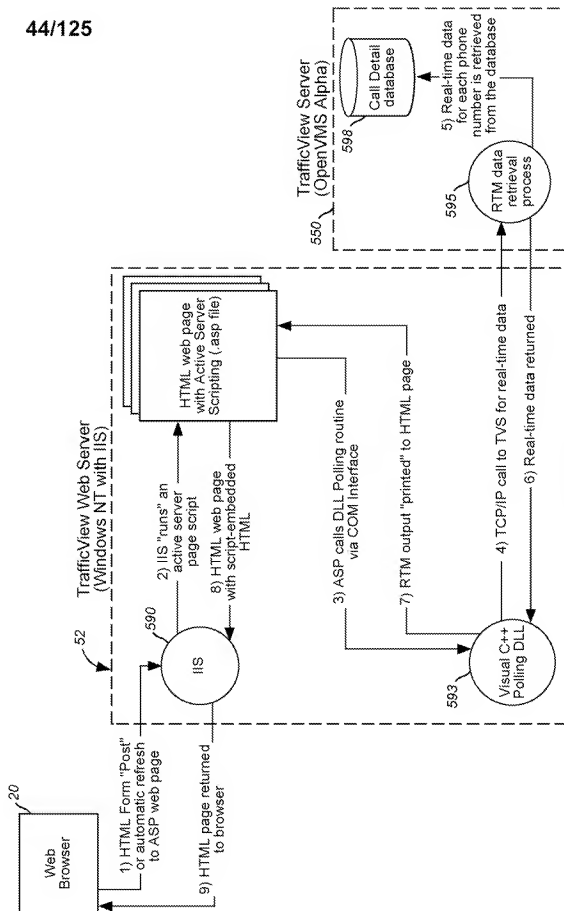


FIG. 24

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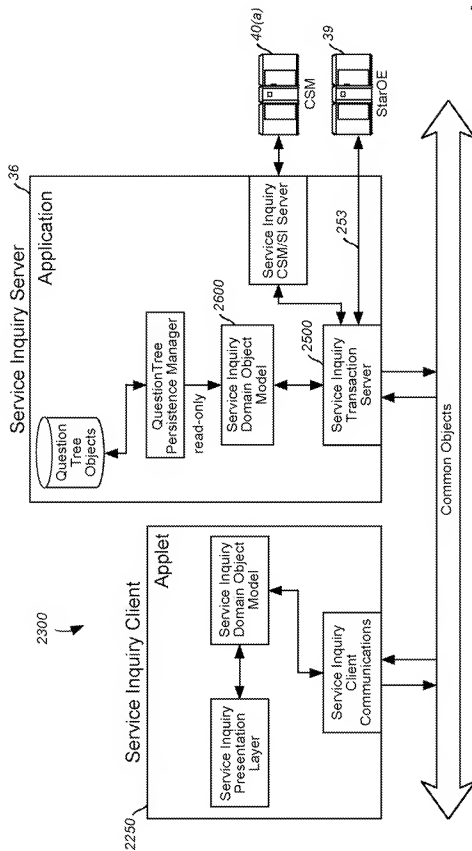


FIG. 25(a)

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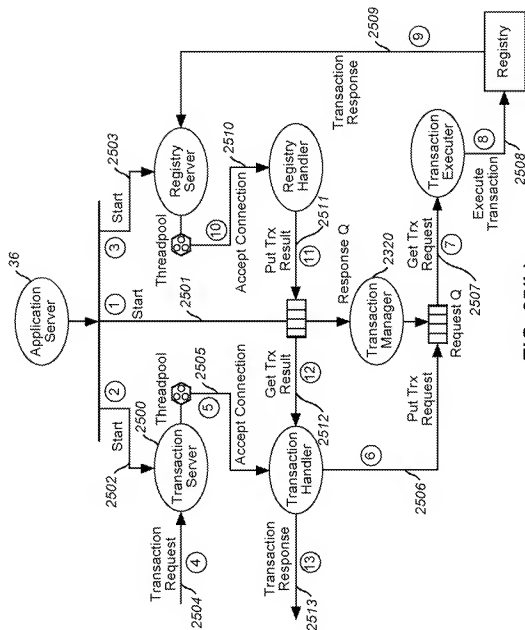


FIG. 25(b)

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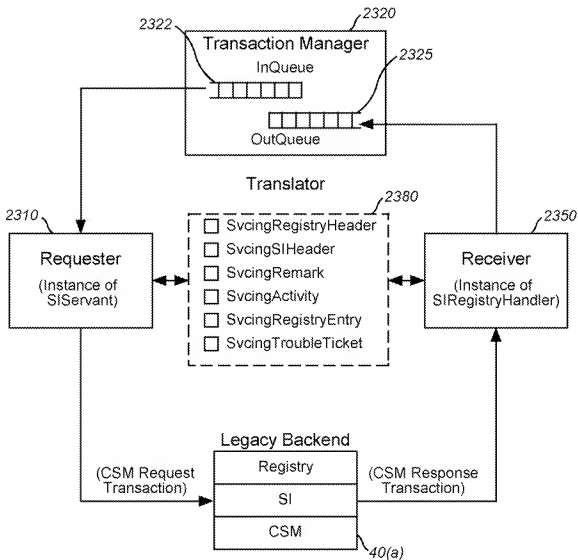


FIG. 25(c)

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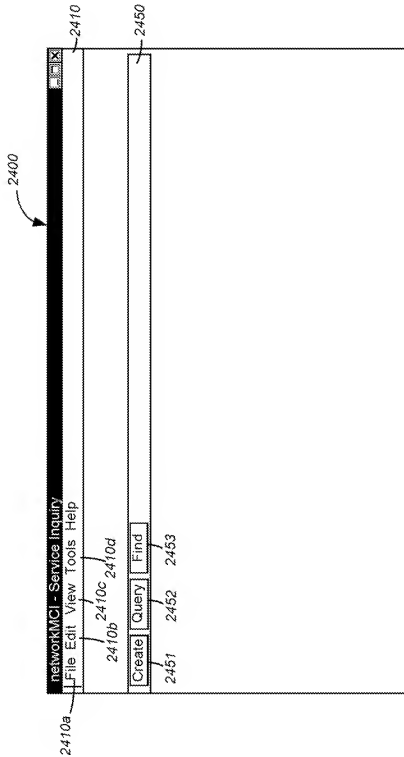


FIG. 25(d)

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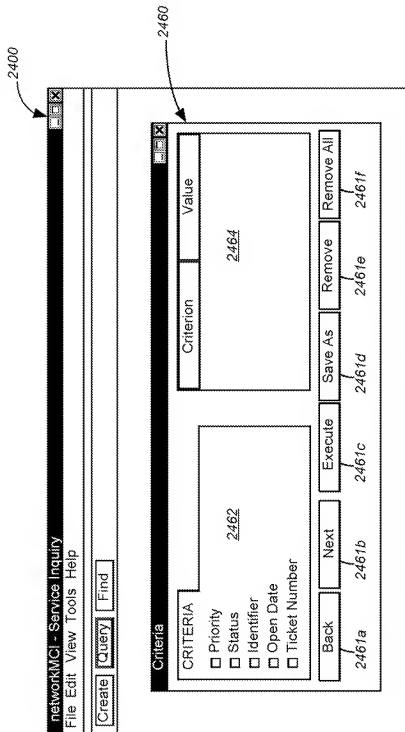


FIG. 25(e)

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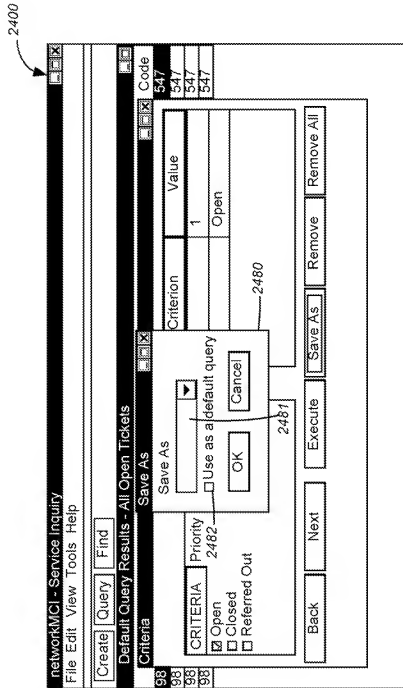


FIG. 25(f)

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2400

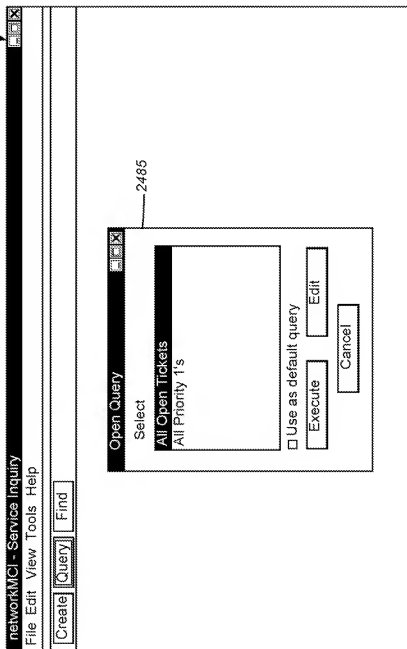


FIG. 25(g)

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2400

networkMCI - Service Inquiry
 File Edit View Tools Help

Create Query Find

2472

Query Results

Ticket Number	Status	Priority	Identifier	Last Activity Date	Org	Code
980505001	Open	1	ZAV41080001	05/05/1998 13:24	ESW	547
980505002	Open	1	ZAV41080001	05/05/1998 14:24	ESW	547
980505003	Open	2	ZAV41080001	05/05/1998 13:26	ESW	547
980505004	Open	2	ZAV41080001	05/05/1998 14:26	ESW	547
980505005	Closed	1	ZAV41080001	05/05/1998 13:34	ESW	547

2470

Ok

FIG. 25(h)

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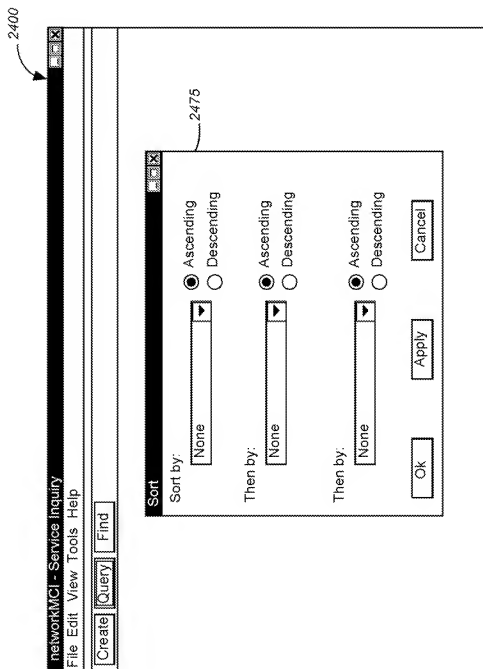


FIG. 25(i)

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2400

networkMCI - Service Inquiry
 File Edit View Tools Help

Create Query Find

2491

Remarks... Activities... 2492

Ticket Number: 980405001 Service: MCI VIEW
 Priority: 1 Occurred Date: 05/07/1998
 Status: Open Trouble Desc: Customer MCI
 Identifier: ZAV4108001 Organization: Westinghouse
 Product: Private Line

Ok

FIG. 25(j)

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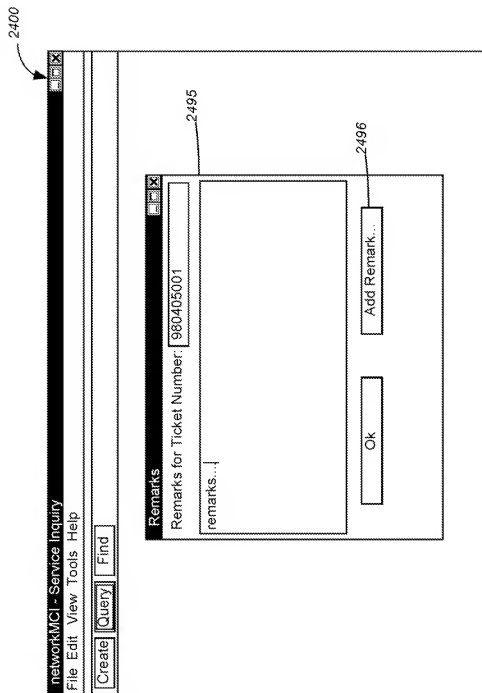


FIG. 25(k)

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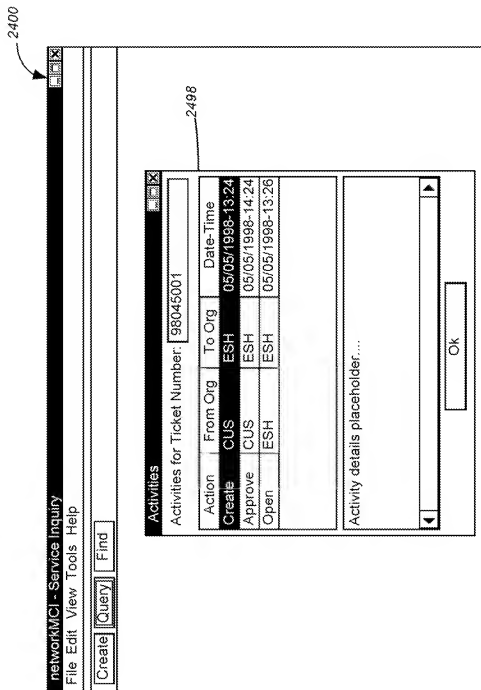


FIG. 25(I)

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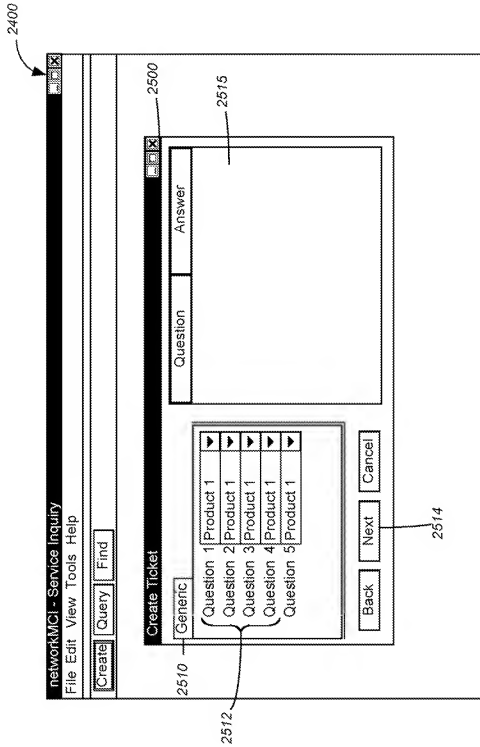


FIG. 25(m)

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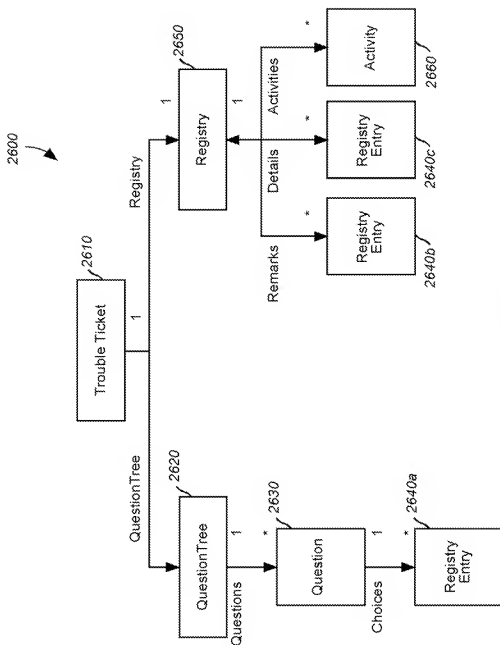


FIG. 25(n)

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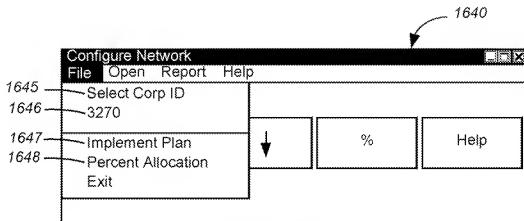


FIG. 27(a)

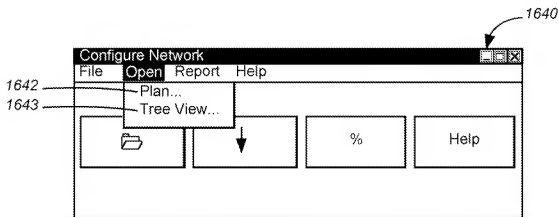


FIG. 27(b)

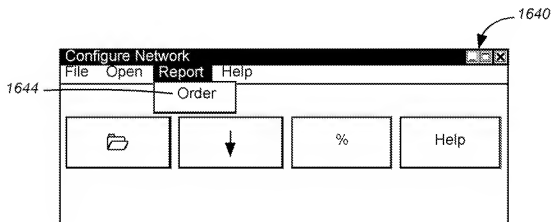


FIG. 27(c)

61/125

1650

Select Corp and Set ID

☒ Number Level Plans
 ☐ EVS Plans
 ☐ Super Routing Plans

1655

CorpID	SetID	800 Number	Number Status	Plan In Use	Plan In Use Level	Plan In Use Description
90008260	001	8882006468	W	002	N	3ORGS2DOW1TOD
90008262	002	8882006504	W	001	S	BLOCKED
90008263	003	8882006724	W	002	N	SIMP PLAN
90008264	010	8882006950	W			
90008265	011					
90008266	020	1653			1654	
90008267	021					

1656

1657

1658

1652

OK Tree View Cancel Help

Plan ID	Plan Description	Plan In Use	Last Modified
001	SIMPLE PLAN	false	19980115122913
002	3ORGS2DOW1TOD	true	19980115122913
003	BLOCK DEFAULT	false	19971208181121
004	TRY AGAIN	false	19971210132620
005	2ORGS2TERM	false	19980115122430

1659

FIG. 27(d)

62/125

1660

View Only Routing Tree

Nodic (900)0654000000000002

Routing Plan Elements Description

1666a

1666b

1666c

1666d

1666e

1662

Plan Type
 Main Plan
 Advanced Routing

Description

Alternate Routing

2 ORGS %ALLOCATION

000001

Type of Org. Routing Features

Organization Features

Extended Call Coverage ☐ State ☐ Day of Week

Port of Call ☒ Area Code ☐ Time of Day

Tailored Call Coverage ☐ Exchange ☒ %Allocation

International Inbound ☐ Holiday

International Outbound

Close Help

Default Org
 TU,WE,TH,FR,SA,SU,MO
 Default Time of Day
 20% 5
 80% 4

COLORADO
 TU,WE,TH,FR,SA,SU,MO
 Default Time of Day
 100% 3

FIG. 27(e)

63/125

1670

Implement Plan (Corp=90005825/Set=888) X

1671

Number or Set

☒ 800 Number

☐ Set

☐ EVS

☐ Reserved

Plan Level

☒ NLP

☐ SRP

☐ EVS

☐ ULP

1672

Effective Date and Time

☒ As Soon as Possible

Date Time ☐ AM ☐ PM MST

1673

Rollback Date and Time

Date Time ☐ AM ☐ PM MST

1674

FIG. 27(f)

64/125

Percent Allocation

Quick Routing Number

☒ 800 Number 1682 ☐ SBP 1684 ☐ EVS 1686

Select

Routing Branch Select

Select Org ID/Desc. 1687

Select Day of Week ID/Desc. 1688

Select Time Begin 1689

Term ID	Term Desc	Percent Allocation	Cross Corp ID

Rollback Date and Time

Date: Time: AM PM

Issue 1695a

Add Term 1695b

Change Term 1695c

Delete Term 1695d

Error

Cancel

Help

Percentage 1690

FIG. 27(g)

1698

Order Select List										X
NG Order No.	NC Order No.	Eff. Date	Last Modified	Type	Sub Type	Status	Parent	Child		
0000000000000000016	F0104658	98/06/09 13:35	98/06/09 13:34	IMPL		Complete			◀	
0000000000000000022	F0105643	98/05/11 20:30	98/06/11 09:30	FETS		Complete				
0000000000000000026	F0105655	98/06/09 20:36	98/06/11 09:36	NBR5		Complete				
0000000000000000033	F0106118	98/06/06 17:32	98/06/12 17:31	IMPL		Complete				
0000000000000000037	F0105920	98/06/08 17:00	98/06/15 16:38	FEAT	QUIK	Marketing Approval				
0000000000000000002	F0101402	98/06/05 09:08	98/05/22 09:07	FEAT		Complete				
0000000000000000006	F0102435	98/07/09 09:51	98/06/09 13:33	IMPL		Complete				
0000000000000000013	F0104381	98/06/09 11:58	98/06/08 12:01	IMPL		Complete				
0000000000000000017	F0104781	98/10/09 18:28	98/06/09 18:29	FEAT		Complete				
0000000000000000021	F0105642	98/06/09 20:27	98/06/11 09:27	FETS		Complete			▶	

1699 — Administration Order Detail Report Cancel Help

Displaying query results. Please select an order from the list.

FIG. 27(h)

66/125

1700

Order Administration

CorpID: 9007210

Order Type: FEA

NetCap Order No.: 000000000007

Corp Name: (In progress)

Sub Order Type: Complete

NetCap Order Status: Complete

Network Manager Order Status:

Effective Date/Time

Date: 5/21/98

Time: 2:08

☐ AM
 ☒ PM
 MDT

Order Data

Parent Order No.: 8777782678

NetCap Related Order: 000

Routing Number: 001

Set ID: Number Level Plan

Plan ID: Plan Level Prev.

Plan ID: Disconnect DMR Type

New Plan Indication: Network Manager Locking ID:

Net Cap Locking ID:

Date/Time Approval

Remarks

Disapprove

Zap

Error

Ok

Close

Help

1703

1704

FIG. 27(i)

67/125

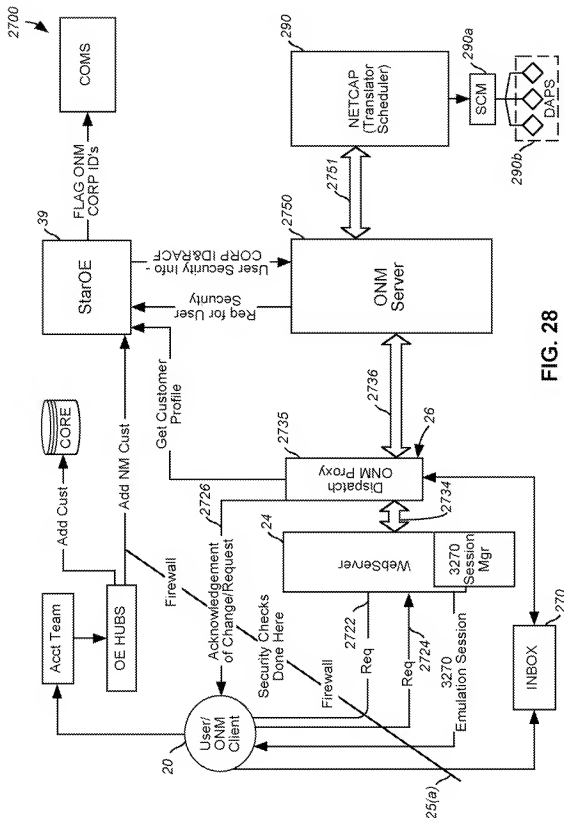


FIG. 28

68/125

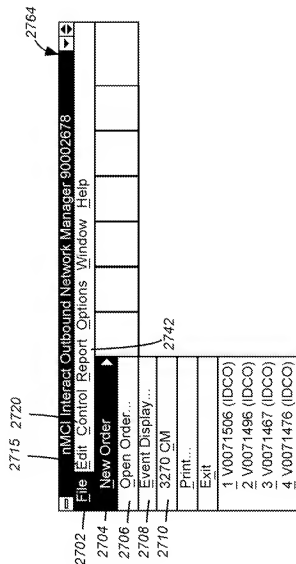


FIG. 29(a)

69/125

Request Order

Order Match:

Order Type: All

Starting Date: 07/16/19

User ID: +0000072

Order Status

☐ Not Approved

☐ Approved

☐ Complete

☐ Error/Rejected

OK Cancel

2725

2730

2732

2737

2739

2740

FIG. 29(b)

70/125

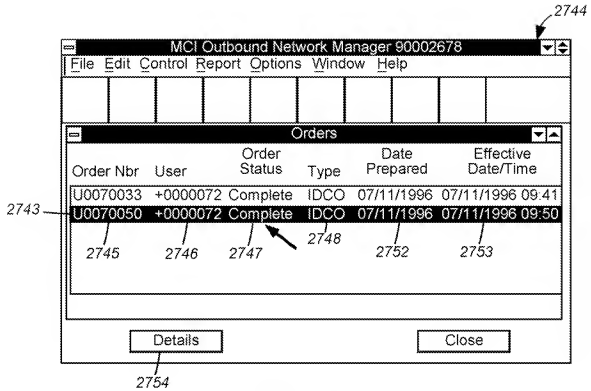


FIG. 29(c)

71/125

CPN Order V0074227

Order Administration
 Date/Time Required 07/19/19 14:04
 Priority 2
 Order Status Not Approved
 Remarks 2762 2767
 Approve 2768

CPN's In Inventory
 City CPN Beginning Description
 2772 2774 2776 2779
 Retrieve 2775 2778 Component Count 0

CPN Updates
 City CPN Beginning Description
 2780 2781 2782 2783 2784 2785 2786 2787
 Add Delete Component Count 1

Attributes
 Item Value
 Country 001
 Cust Acct No 00 2793
 Division ID Toronto Office
 Description No
 Cellular Ind No

CPN Nbr 0014163538000
 Country 001
 Set Dft Use Dft Undo Expand
 Close 2791 2796 2797 2798 2799

FIG. 29(d)

72/125

2800

Add New CPN

2802 Prov Carrier: 0010888 STENTOR

2804 CPN From: 4163538000

2808 Description: Toronto Office

Country: 001

CPN To: 4163538009

Remove

2806

Carr	Ctry	CPN From	CPN To	Description
0888	001	4163538000	4163538009	Toronto Office

OK Cancel

FIG. 29(e)

73/125

2812

Retrieve CPNs from Inventory

Selected CPNs

Country: 001 WORLD ZONE 1 2814

CPN From: 2815

Quantity: 1 2817

Network ID: All 2818

Range Privilege: All 2819

ID Code Set: All 2820

Description: 2821

2823 Add 2825 Remove

Qty	Entry	CPN From	Net	RP	Set	Description

OK 2826 Cancel 2827

FIG. 29(f)

74/125

2830

Calling Party Number Attributes

2840 Country: 001 From: 7195359000 To: 7195359000 2843

2841 Customer Account: 6D193848 2845 Division ID: 60 2846

2842 Description: ASPEN RESORTS 2847 Cellular: No 2847

2850 Network ID: 01 MAIN NETWORK 2852

2853 Range Privilege: U 003 2855

2854 ID Code Set: (None) 2856

2855 Supp Code Collection: 0 DO NOT COLLECT 2857

2856 Data Indicator: 00 NOT USED 2858

2857 Prov Carrier: 0010222 2859

2858 Location Type: A 2860

2859 ID Code Length: 00

2860 Account Code Length: 00

Set Default Use Default OK Cancel

FIG. 29(g)

75/125

2880

2882

07/23/19 16:14

2886

2888

2886

2888

84

2890

2892

2894

2895

2896

2898

2900

2902

2903

2904

2914

2919

2911

2912

2913

2915

2916

2917

2918

2919

FIG. 29(h)

76/125

2920

Retrieve Calling Cards from Inventory

Selected Calling Cards

Card Nbr 2921 PIN 2922 Quantity 1 2923

Network ID: All 2924

Range Privilege: All 2925

Description: 2926

Add 2927 Remove 2928

Qty	Card Nbr - PIN	Net	RP	Description

OK 2929 Cancel 2930

FIG. 29(i)

77/125

2935

2936 Calling Card: 0605355413 2937 18747

2938 Division ID: 6D Customer Acct: 6D193848 2939

2940 Description: ASPEN RESORTS

2941

2942 Network ID: 01 MAIN NETWORK 2943

2944 Range Privilege: U 001 2945

2946 Range Restriction: Corp Default 2947

2948 Prov Carrier: 0010222 2949

2950 Location Type: A 2951

2952 Set Default 2953 Use Default 2954 OK 2955 Cancel

FIG. 29(j)

78/125

2950

Order Administration

Dialing Plan Order V0076321

2960

Date/Time Required 07/24/19 15:14 2961

Priority 2 2962

Order Status Not Approved 2963

Remarks 2964

Approve 2965

Dialing Plans In Inventory

City Dial Plan Beginning Type

2971 2972 2973 2974 2975 Component Count 0

Retrieve

Dialing Plan Updates

City Dial Plan Beginning Type

2981 2982 2983 2984 2985 Component Count 0

Add Delete

Attributes

Item Value

2992 2994

Dial Nbr 2996

Undo Expand 2997

Close 2999

FIG. 29(k)

79/125

3000

Retrieve Dialing Plans From Inventory

Selected Dialing Plans

☒ IDDD
☐ Private

Country

001 WORLD ZONE 1
3002
↓

Dialed Digits

Quantity

1

Network ID: 01 MAIN NETWORK

Termination Location ID: All

3006

Add

Remove

3003

3008

Qty	Type	Cntry	Dialed Digits Range	Net	Term

OK

Cancel

FIG. 29(I)

80/125

3020

Dialing Plan Attributes

3022 ☐ Dialed Digit Range

3025 Type: ☒ Private ☐ IDDD

Country:

3026

Network ID: 01 MAIN NETWORK

From:

To:

Carrier ID:

3027

3028

3029

3023

Termination

3030 Location Name:

3031

3032 Type: DAL

Location ID:

Country:

3033

3034

Prefix Digits:

Reuse Digit Length: 00

3035

3036

Nature of Subsequent Address:

3037

☐ Point of Origin Routing Indicator

3038

OK Cancel

FIG. 29(m)

81/125

3051 Add / Change ID Code Set Order V0069761 3050

Order Administration
 Date/Time Required 07/10/1998 15:44
 Priority 2 3053
 Order Status Not Approved 3054

Remarks A 3052

3055

3056 Approve

3060 ID Code Sets in Inventory

Set	Type	Len	Description	Component Count
3061	3062	3063	3064	3065
3067				0

Retrieve 3066

3068 Add

3070 ID Code Set Updates

Set	Type	Len	Description	Component Count
3068				0

3080 Attributes

Item 3082

Value 3083

B

Set 3084

Undo Code 3085 Del. Code 3086 Add Code 3087

Close 3088

FIG. 29(n)

82/125

3090

Retrieve ID Code Sets from Inventory

Selected Sets: 3091 Set: 3092

Description: 3093

ID Code: 3094

Quantity: 1

3095 Add 3096 Remove

Qty	Set	ID Code	Description

OK 3097 Cancel 3098

FIG. 29(o)

83/125

3100

Add ID Codes to Set

3102 Set: 700

3104 Length: 04

Description: Los Angeles Office

Type: L

Generate

3110 ☒ Single

3114 ☐ Sequential

3120 ☐ Random

ID code: 3112

Range Privilege: U000

Description:

3118 Add

ID Codes in Set 700

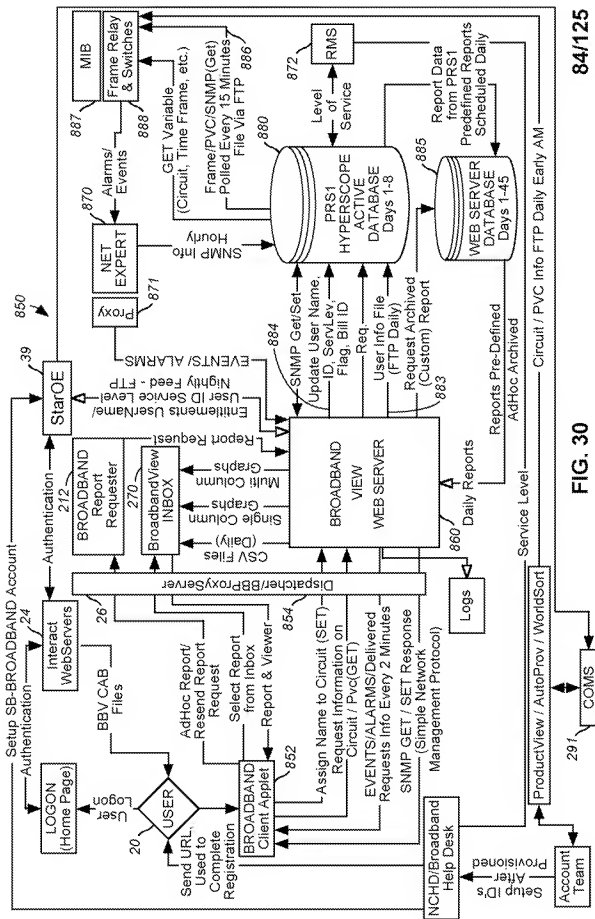
ID Code	Len	Description
3125		

Find ID Code

Delete

3126 OK Cancel

FIG. 29(p)



84/125

FIG. 30

85/125

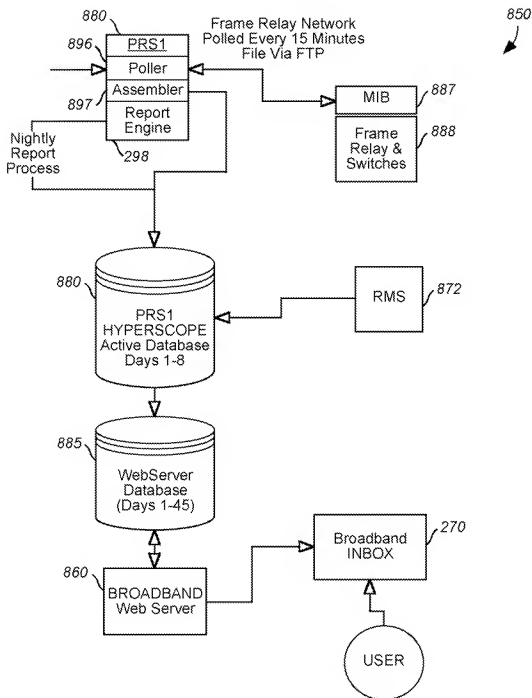


FIG. 31

86/125

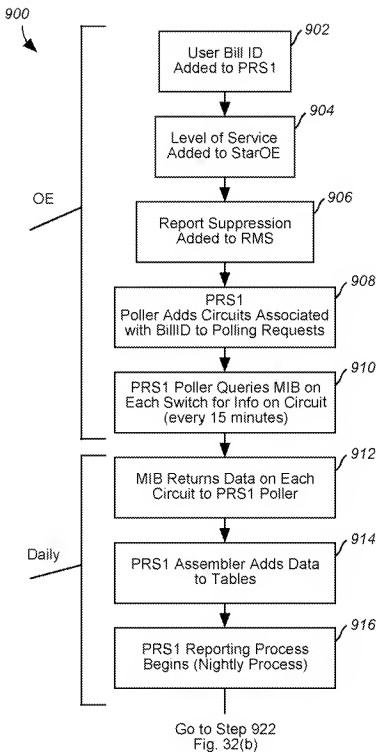


FIG. 32(a)

87/125

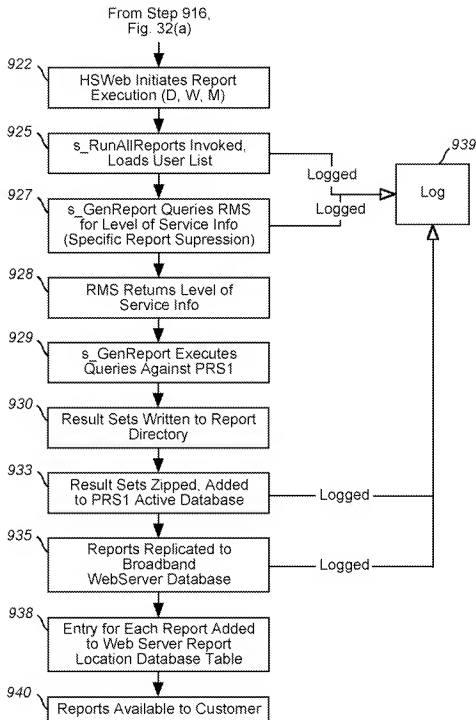


FIG. 32(b)

88/125

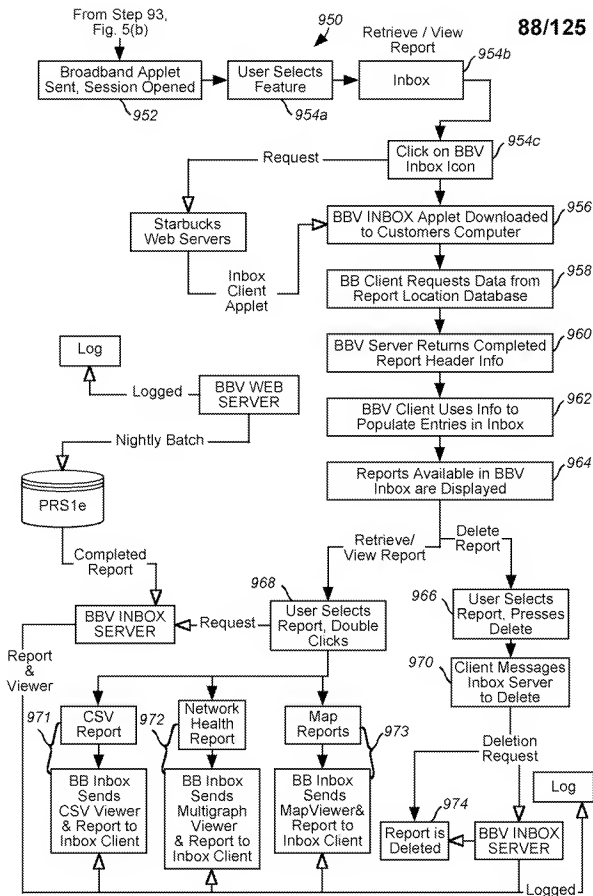
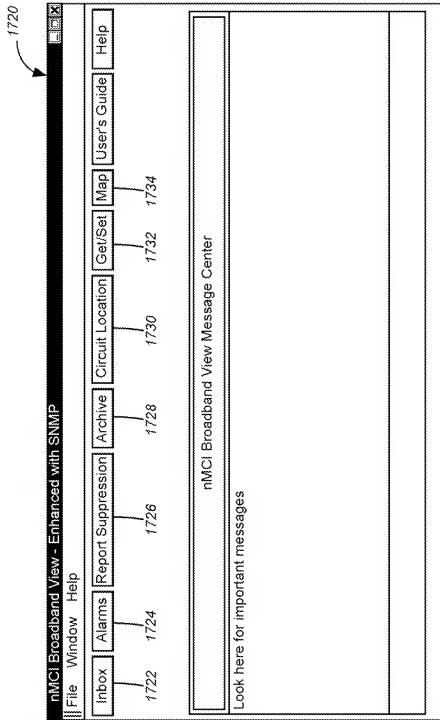


FIG. 33

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90/125

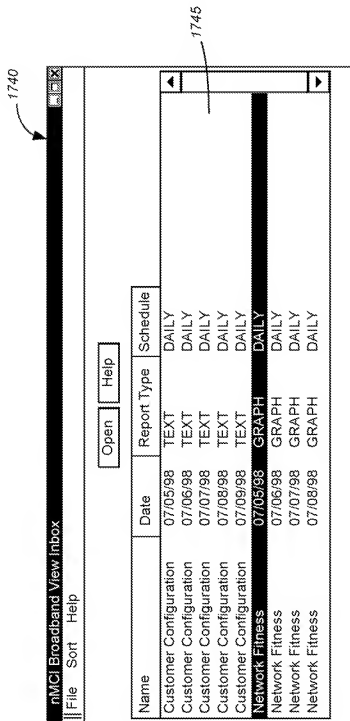


FIG. 34(b)

91/125

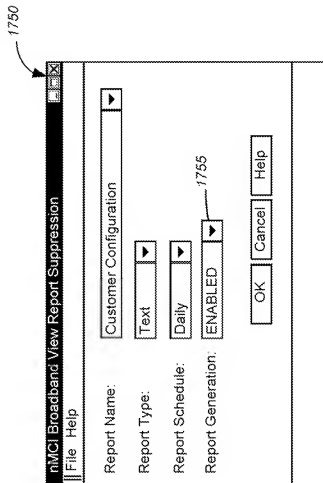


FIG. 34(c)

92/125

1769

1760

nMCI Broadband View Archive Reports

File Help

Report Name: Customer Configuration

Previous Days: 0 Tuesday, July 14, 1998

Report Type: Text

Report Schedule: Daily

Submit Close Help

FIG. 34(d)

93/125

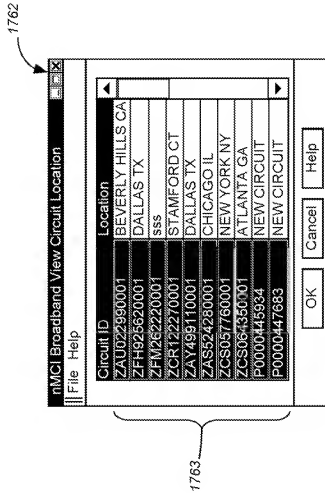


FIG. 34(e)

94/125

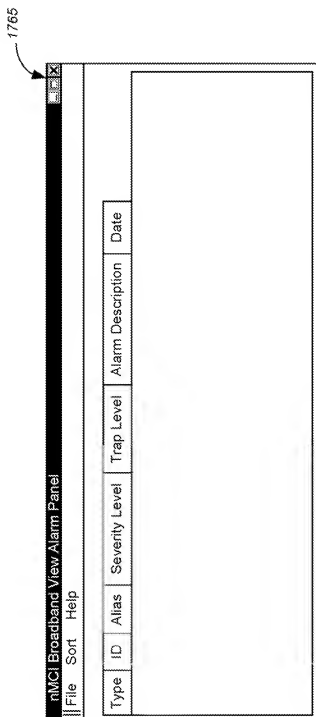
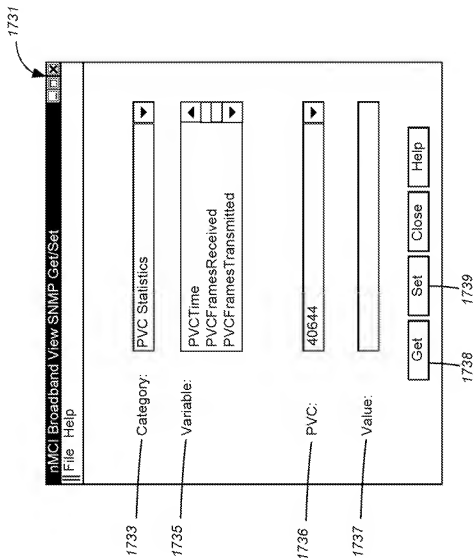


FIG. 34(f)

95/125



96/125

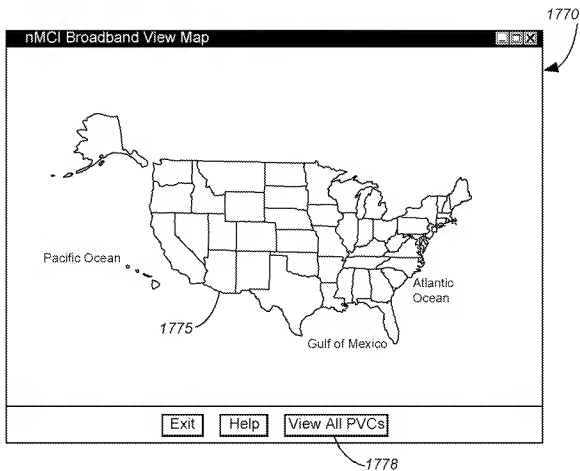


FIG. 35(a)

97/125

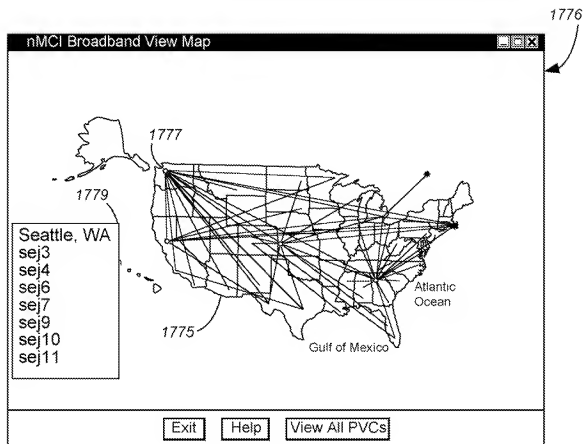


FIG. 35(b)

98/125

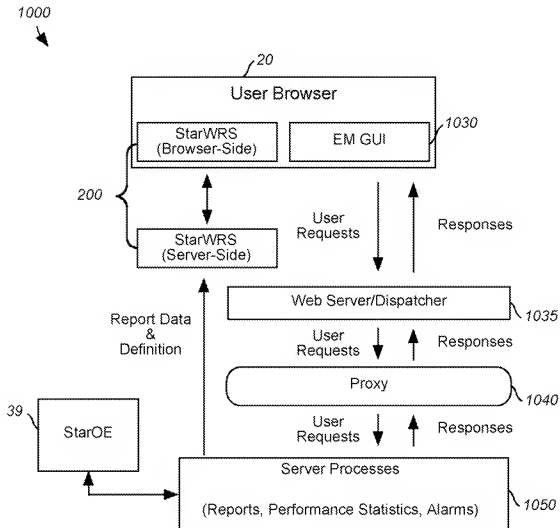


FIG. 36

99/125

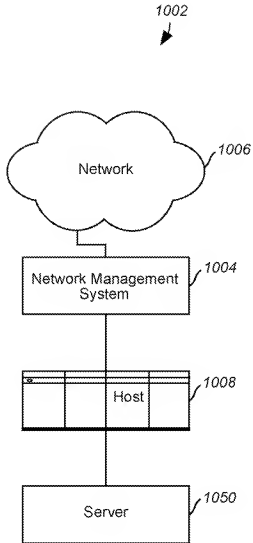


FIG. 37

100/125

CICS Gateway Overview

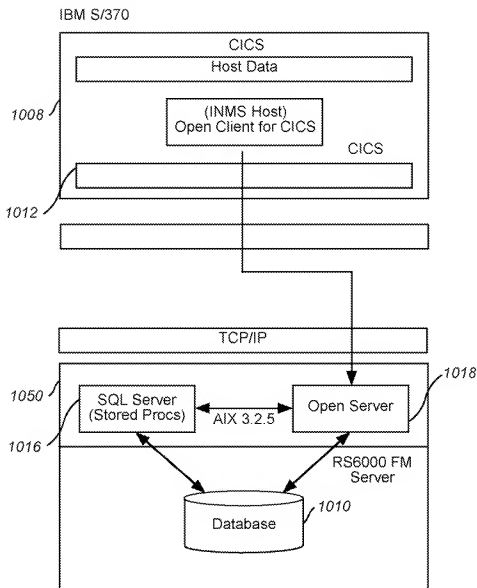


FIG. 38

101/125

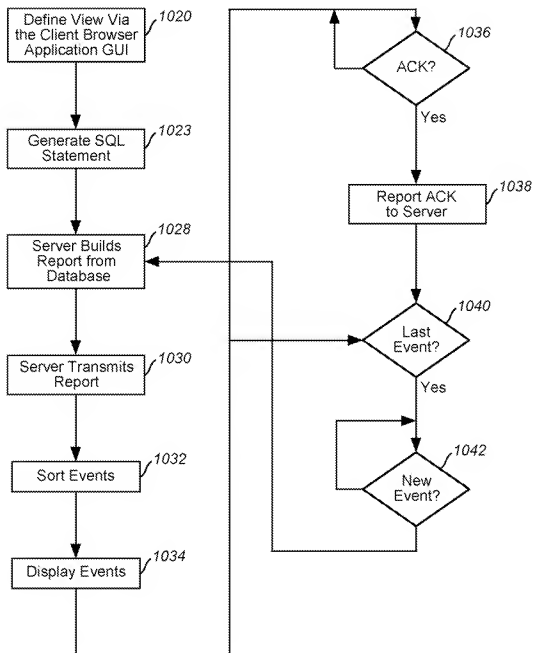


FIG. 39

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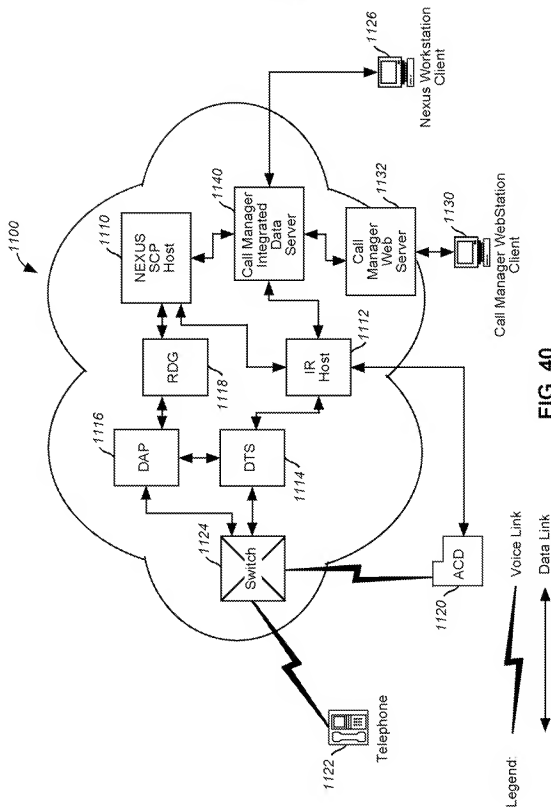


FIG. 40

103/125

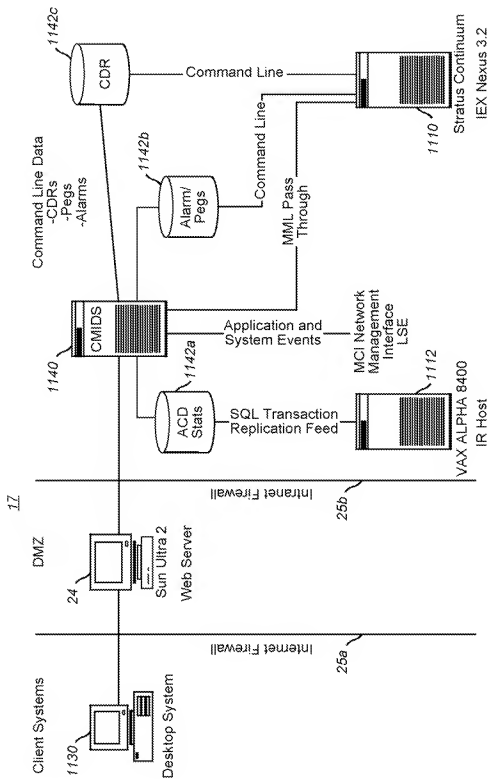


FIG. 41

104/125

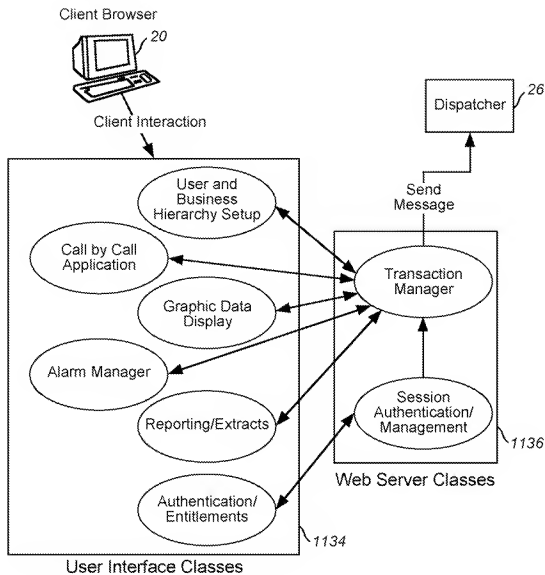


FIG. 42

105/125

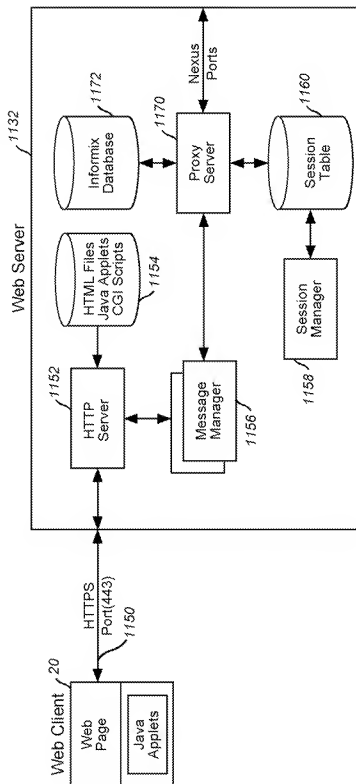


FIG. 43

106/125

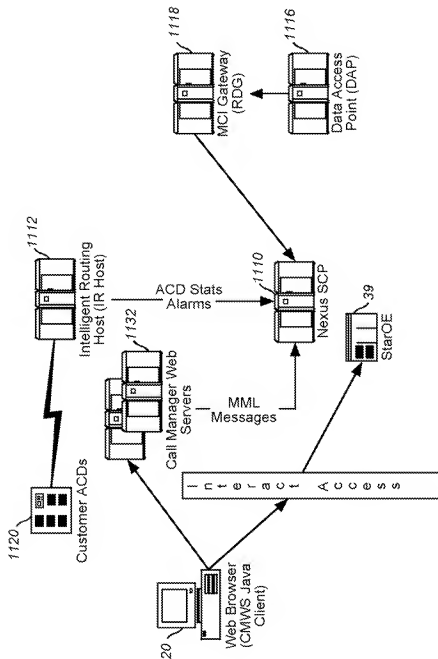


FIG. 44

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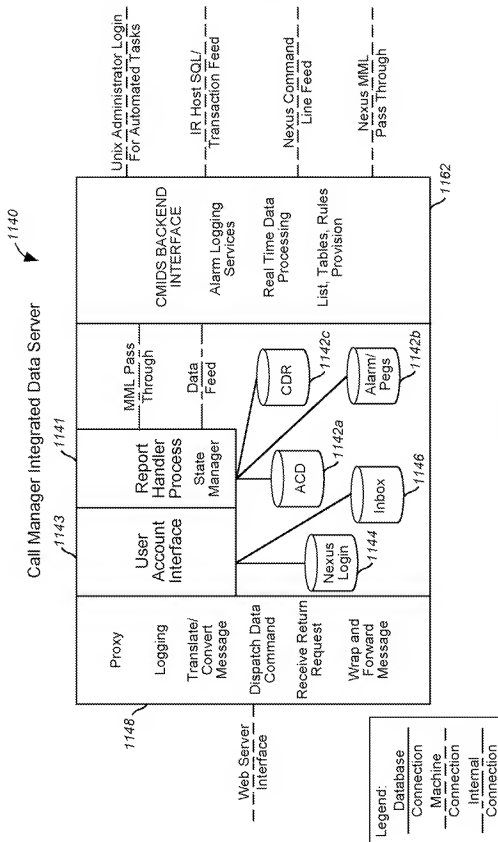


FIG. 45

108/125

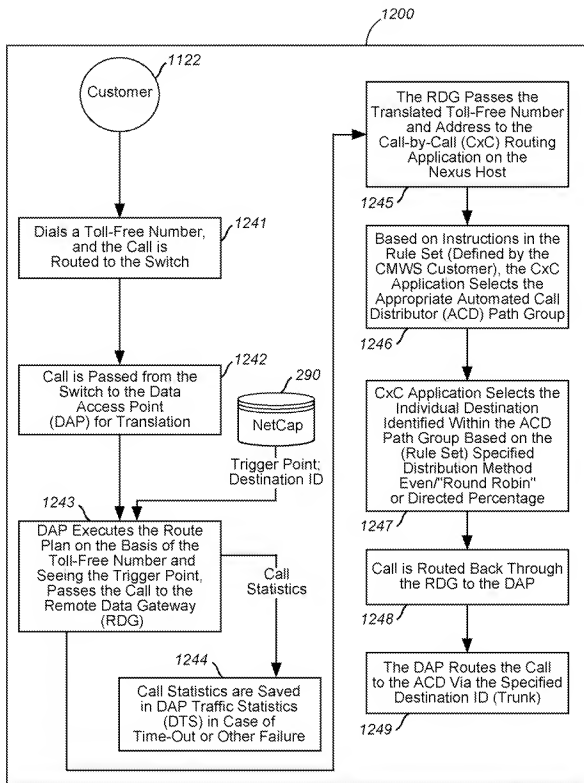


FIG. 46

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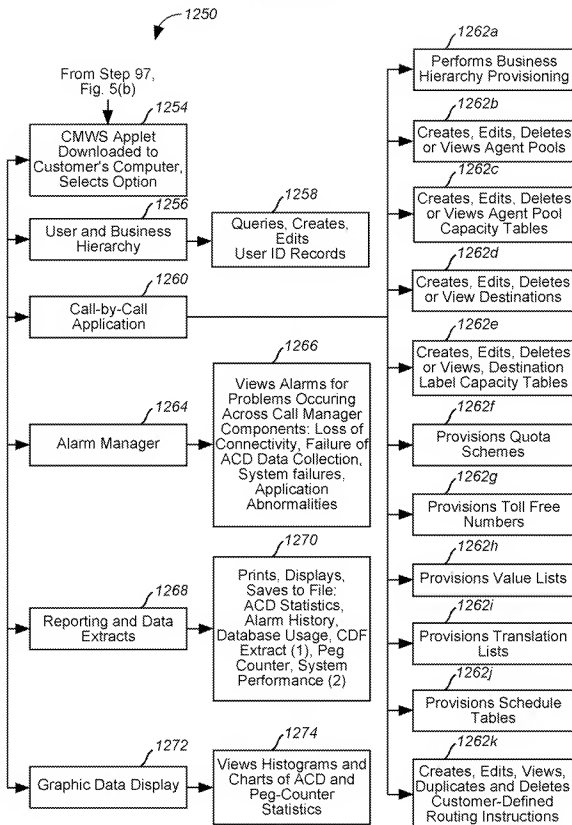


FIG. 47

Call Manager SCP Webstation

Local Time 14:45 Host Time 14:45 UserID courbet 2 Account ID [edit] HostID 166374216

Exit Security Provisioning Rules GDD NEMS Reporting Host Utilities Help Customer Service

Open rules editor 1882 1874 1884 1878 1872 1876 1877

TrainingDays-Editable

File Edit Manage Help

Control

- ☐ IF
- ☐ ANDIF
- ☐ DRIF
- ☐ ELSE
- ☐ ACTION
- ☐ SWITCH
- ☐ CASE

SWITCH

CASE is MON:

<a> Assign Quota CS_Training to Dest Chicago

<a> Return Least busy of Dest East_Coast and Dest West_Coast

CASE is Tue or Wed:

<a> Assign Quota CS_Training to Dest Dallas

<a> Return Least busy of Dest East_Coast and Dest West_Coast

Choices

actions

☒ V ☐ D

control

equal

equal interaction

included percent

code1

code2

code3

transcript2

transcript3

Advantage

- ☐ ANI
- ☐ Called_Numb
- ☐ Carrier_ID
- ☐ CED
- ☐ Date
- ☐ Day
- ☐ Delay
- ☐ Choice_1
- ☐ Choice_2
- ☐ Choice_3
- ☐ Instances
- ☐ Queue

1880

1884

1886

1882

FIG. 48

110/125

111/125

1850

System Status Display

Release: 3.2.11
 Platform State: In Service
 CPU Usage: 10% Disk Usage: 44% Free Mem: 201975K

Active Alarms

Critical	Oldest	Major	Oldest	Minor	Oldest	Info	Oldest
15	01:46	0	00:00	256	01:23	29	01:23

Acknowledged Alarms

Critical	Major	Minor	Info
0	0	0	0

Detail Type

Application Status Information

Detail

Name	Instance #	Desired State	Actual Status	Release #	TPS
cxc	0	Out0/Service	InService	3.2.11	1
1856	1858	1860	1862	1864	1866

Close Help

1852

1854

FIG. 49

112/125

1870

ACD Collector Administration

Gateway Type 1872

Site Collector Name 1878

Site Collectors

Collector Name	Central Collector	Machine State	CSS Link	ACD Link	#Q's
00000468	xxxh-1	N/A	N/A-N/A	40	N/A
87775176	xxxh1seo-1	N/A	N/A-N/A	2	N/A
90077179	xxxh-1	N/A	N/A-N/A	3	N/A
90176912	xxxh-1	N/A	N/A-N/A	12	N/A
90429279	xxxh-1	N/A	N/A-N/A	4	N/A
99120849	xxxh-1	N/A	N/A-N/A	7	N/A
99136171	xxxh1seo-1	N/A	N/A-N/A	2	N/A
99403087	xxxh-1	N/A	N/A-N/A	2	N/A

1874

1879

1876

Add Delete Close Help

FIG. 50

113/125

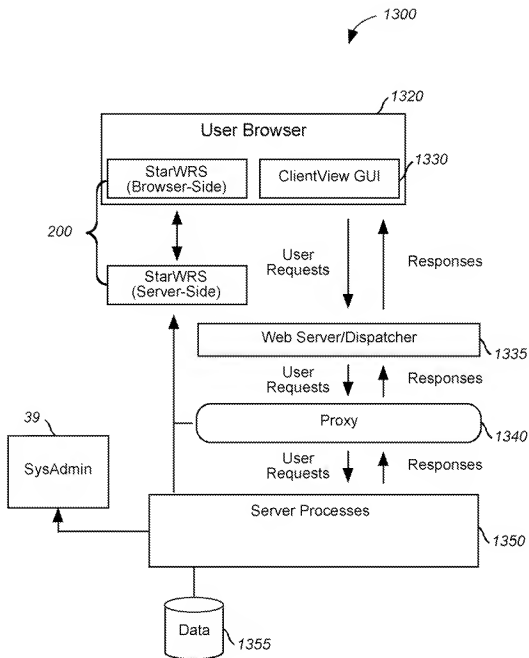


FIG. 51

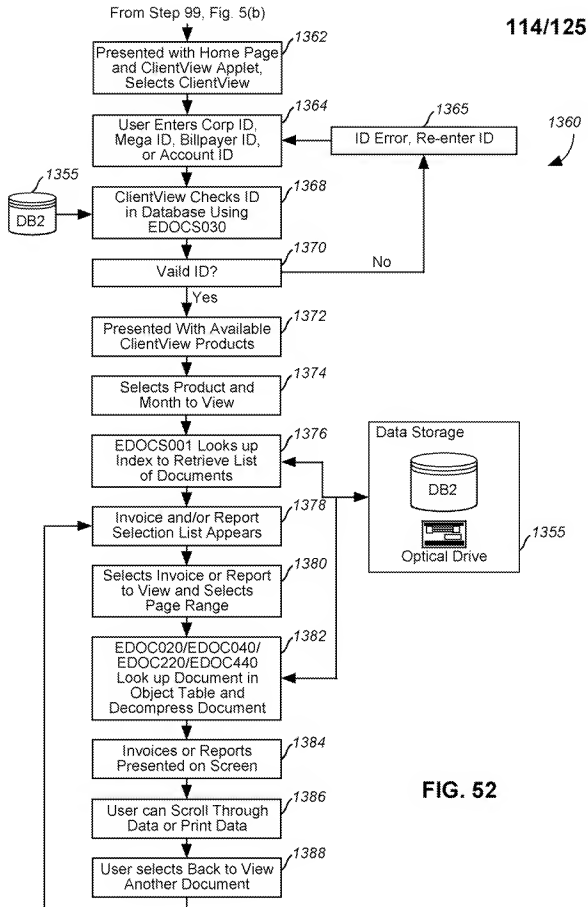


FIG. 52

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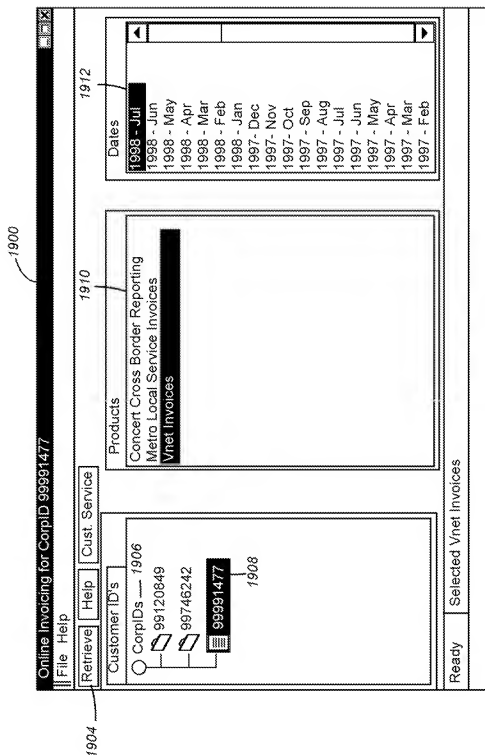


FIG. 53(a)

116/125

Online Invoicing for CorpID 999991477

File Help

Retrieve Help Cust Service

Issue Date	Invoice #	Bill/Payer ID	Pages
1998/07/10	061546245	Y0051360	3
1998/07/10	061546248	Y00	Document Invoice - 061546245
1998/07/10	061546249	Y00	Retrieve Search
1998/07/10	061546251	Y00	
1998/07/10	061546252	Y00	
1998/07/10	061546271	Y00	
1998/07/10	061546272	Y00	
1998/07/10	061546274	Y00	
1998/07/10	061546277	Y00	
1998/07/10	061546295	Y01	
1998/07/10	061546296	Y01	
1998/07/10	061546298	Y01	
1998/07/10	061546299	Y01	

Ready Select to retrieve payment pages only

00003 Pages available for this document
Please specify a range of pages to retrieve
Maximum retrieval pages is 100

Start page: 1 End Page: 3

☐ Mail / Payment Pages Only

OK Cancel Help

FIG. 53(b)

117/125

1927 Invoice: 061546245

1928 File Find Page View Help

Find Back Next Retrieve Print Help Cust. Service

SUMMARY OF AMOUNT DUE

CITICORP USCPG (CORP. FEATURE) BILLING PERIOD 06/01/98 THROUGH 06/30/98
 12355 SUNRISE VALLEY DRIVE ATTN: INVOICE ADMINISTRATION
 RESTON, VA 22091

CUSTOMER NUMBER 99991477 BILL PAYER Y0051360 NODE NO. 00099156

DESCRIPTION	CORPORATE LEVEL CHARGES	LOCATION LEVEL CHARGES
CURRENT CHARGES UNDER CITICORP/MCI/CITIBANK SD 9999147799991477		
LONG DISTANCE USAGE CHARGES*		
DOMESTIC	\$0.00	\$0.00
INTERNATIONAL DDD	0.00	0.00
CUSTOMIZED ANNOUNCEMENTS	0.00	0.00
DIRECTORY ASSISTANCE	0.00	0.00
TOTAL	\$0.00	\$0.00
NON-USAGE		
FEATURES	\$0.00	\$0.00
SUPPLEMENTAL CHARGES	0.00	0.00
ALLOCATED CHARGES***	35,000.53	0.00
MISCELLANEOUS****	0.00	0.00

Page: 1 (in range 1 to 3)

FIG. 54

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ClientView Server Process Flow

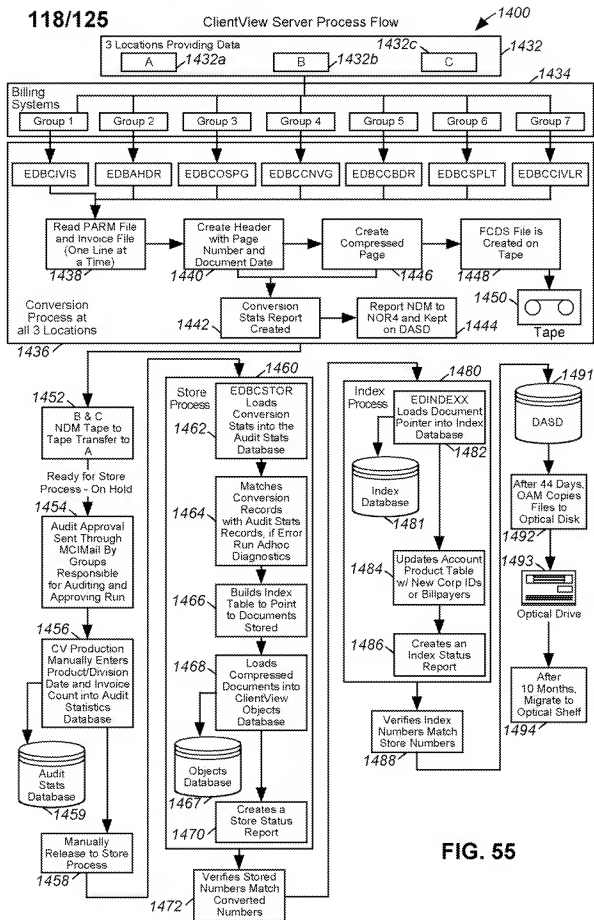


FIG. 55

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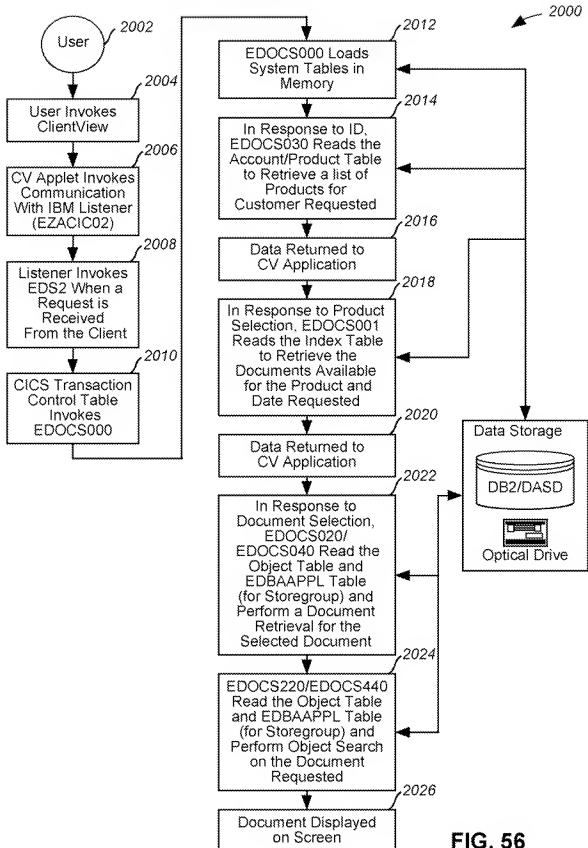


FIG. 56

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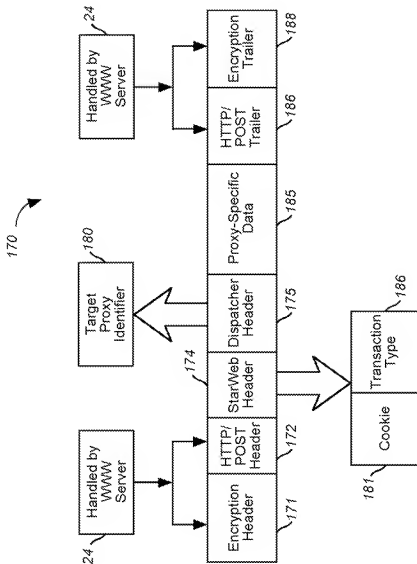


FIG. 57

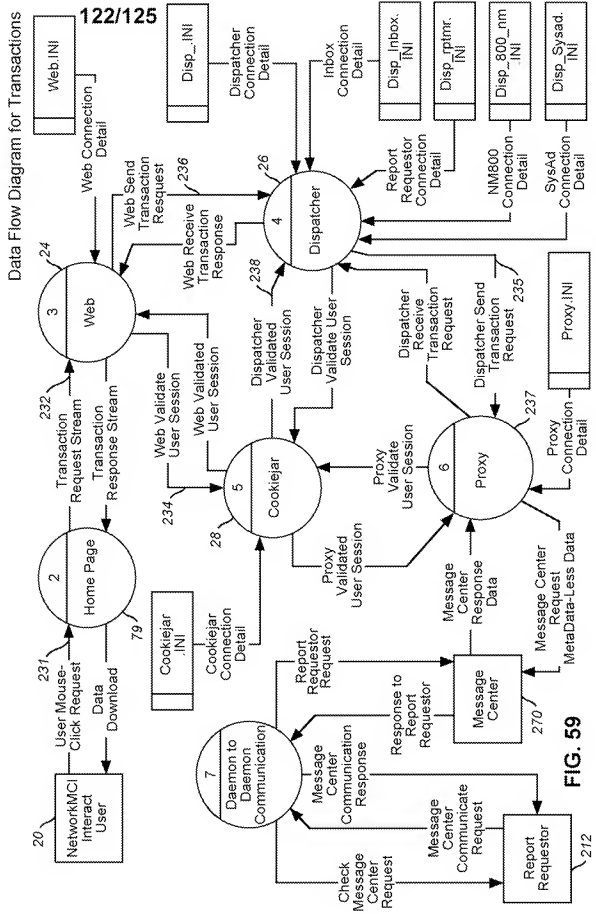


FIG. 59

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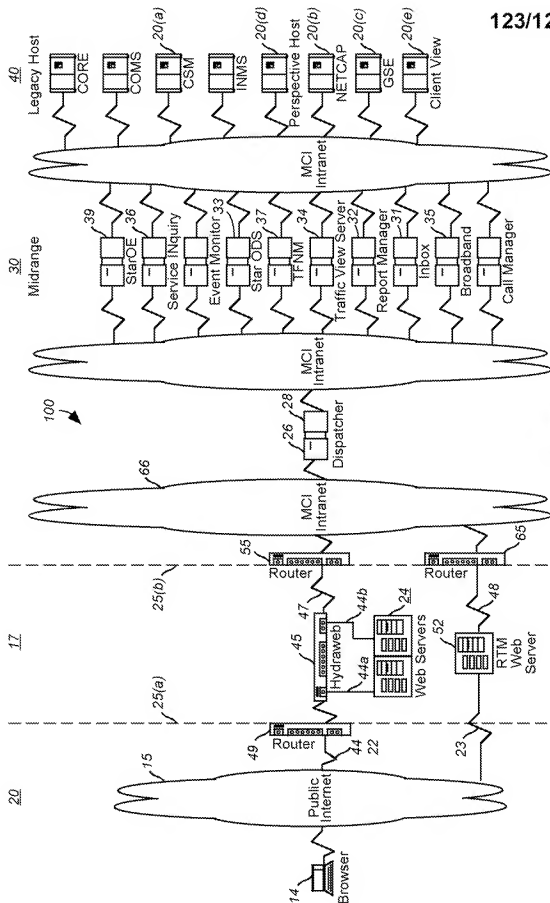


FIG. 60

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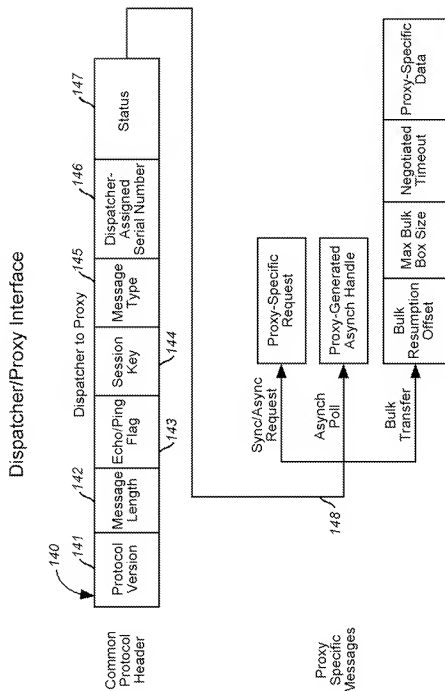


FIG. 61(a)

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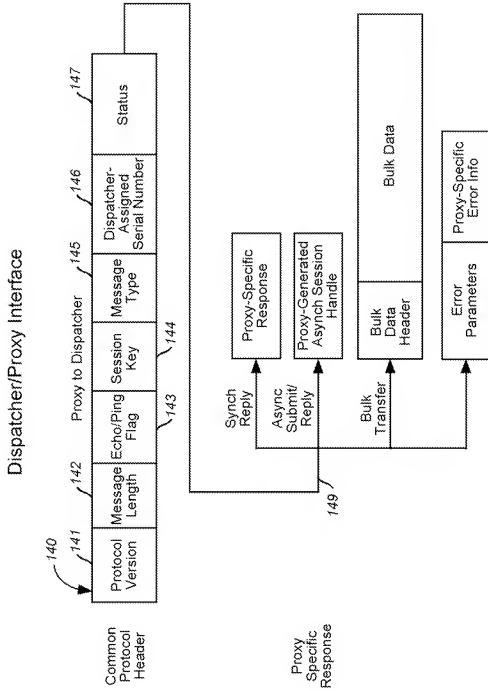


FIG. 61(b)